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9M 2021 Results Presentation

November 11th, 2021



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Key messages

Continued volume recovery and acceleration across geographies

- Strong volume performance in Italy with Italian Cards ranging between +20% / +25% vs 2019
- Nordics back to positive volume growth. DACH still recovering driven by strong basic consumption growth
- SMEs accelerating faster than LAKAs
- Continued acceleration of cash to digital payments shift across sectors, visible in all geographies

Strong financial performance in 3Q21 and 9M21

- Revenues +10.1% vs 3Q20, +9.6% vs 9M20
- Strong revenue growth in Merchant Services & Solutions for both Nexi and Nets: +12.2% vs 3Q20 and +10.6% vs 9M20
- E-commerce revenues growing at +37% vs 3Q20 and +32% vs 9M20
- EBITDA +14.6% vs 3Q20, +12.3% vs 9M20, continued margin expansion

Continued progress in creating the European PayTech leader

- Strong SIA standalone performance
- Nexi-SIA: Antitrust approval received on Oct 14th. Closing expected by year-end
- Nexi-UBI merchant book: closing done on Oct 26th
- Nexi-Alphabank JV: signed on Nov 11th. Closing expected in 1H22
- Orderbird: strategic investment in DACH leading merchant SW solution for hospitality sector

Confirmed 2021 Nexi+Nets combined Ambition

- Revenues at ~+10% y/y
- EBITDA at +11% to +13% y/y

Executive Summary

Volume update

- **Continued recovery on Acquiring volumes during 3Q**, with geographies developing at mixed pace due to Covid-19 restrictions:
 - Strong volume performance in Italy, with solid growth performance in basic consumptions and continued growth across discretionary and high impact categories. Strong acceleration on domestic volumes in 3Q and fast recovery of Foreign Cards, almost reaching 2019 levels in August
 - Nordics back to positive vs 2019 in September, with basic consumption at +36%
 - DACH still recovering driven by strong basic consumption growth (+28% in October vs 2019). Discretionary consumption back to positive in October and high impact sectors still affected by restrictions
- Continued acceleration of cash to digital payments shift across sectors, not only in Italy but visible in all geographies

Results highlights¹

- Revenues 9M21 at 1,638.4 €M, +9.6% y/y. Revenues 3Q21 at 598.9 €M, +10.1% y/y
- EBITDA 9M21 at 762.9 €M, +12.3% y/y. EBITDA 3Q21 at 316.7 €M, +14.6% y/y
- Well diversified revenue base in terms of businesses and geographies with exposure to fast growing and attractive European markets like Italy (+10.5% y/y in 3Q21) and DACH & Poland (+18.9% y/y in 3Q21)

M&A update

- SIA results: Revenues at 207.5 €M in 3Q21 (+9.3% y/y) and 589.1 €M in 9M21 (+12.0% y/y). EBITDA at 91.6 €M in 3Q21 (+12.9% y/y) and 237.3 €M in 9M21 (+21.7% y/y)
- Nexi-SIA: Antitrust approval obtained on October 14th. Closing expected by year-end
- Transformation plan well on track, ~100 €M cash synergies to be delivered in 2022

Confirmed 2021	•	Revenues at ~+10% y/y growth
Nexi+Nets combined Ambition	•	EBITDA between +11% and +13% y/y growth



New Nexi-Nets perimeter: 60% revenues from MSS (o/w 25% e-commerce), 71% revenues in fast growing markets. Significant operating leverage





Strong acceleration on domestic volumes in 3Q in Italy, continued in October. Fast recovery of Foreign Cards, almost reaching 2019 levels in August



Strong growth performance in basic consumptions and continued growth across discretionary and high impact categories



Note: Data include International schemes only. National schemes included only for ISP merchant book. Sales volumes only

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Nordics back to positive volume growth. DACH still recovering driven by strong basic consumption growth



Note: (1) SME volumes incl. PeP. (2) Regular business, e.g. excl. Thomas Cook volumes. (3) IeS volumes reflecting number of transactions. IeS volumes excludes one off customer losses related to legacy issuing contracts in line with underlying revenue adjustment. (4) Data include transactions from international schemes, sales volumes only; national schemes Dankort and Girocard not included. Non-card based CNP transactions from e-commerce not included. (5) Last week rolling: week 25th -31st October 8

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Continued acceleration of cash to digital payments shift across sectors, visible in all geographies

High Impact Consumption Basic Consumption Discretionary Consumption



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Data include International schemes only. National schemes included only for ISP merchant book. Sales volumes only – Italian Cards only. Regular business, e.g. excl. Thomas Cook volumes. Data include transactions from international schemes, sales volumes only; national schemes Dankort and Girocard not included. Non-card based CNP transactions from e-commerce not included.

9M21 Key Business updates – focus Merchant Services

9%1 SME	 Strong acceleration of Smartpay digital proposition rollout in Germany Good customer success of new mPOS proposition in Italy, x2 sales vs previous proposition Continued progress in vertical industry propositions (e.g. Ho.Re.Ca) go-to-market Increased focus on integrated software-payments propositions (e.g. Orderbird on hospitality in Germany) Extension of ISV partnerships agreements with both national market leaders and vertical specialists (e.g. Teamsystem in Italy, EG Lindbak in Denmark) Growing contribution of direct distribution channels (i.e. digital, tele-sales, retail) with best practice sharing across the Group 	>	Value of trx +14% In 3Q21 vs 3Q19
5%1 Ecomm	 Launch of Easy collecting PSP proposition in Germany; continued success in the Nordics Sustained performance ox Xpay gateway proposition in Italy (gateway activations at +70% in 9M21 vs 9M19) 1-click checkout capabilities extension to Italy progressing (live 1Q22) Launch of Pay-by-Account open banking based owned APM in Italy (PagoInConto) Strong performance of owned A2A APMs in Poland and in Finland, extending partnerships with other PSPs Continued third-party APM enablement across markets (i.e. BancomatPay in Italy) Strong BNPL RatePay growth in Germany, extending partnerships with other BNPL providers in all markets Extension of eCommerce enablers partnerships across markets (e.g. BigCommerce preferred partner in Italy); 10+ partnerships/plugins covering 76% of relevant market 	>	Value of trx +13% In 3Q21 vs 3Q19
LAKA	 Strong focus on national and regional LAKA Good progress on new omnichannel gateway roll-out in Italy Increase in ERP/backend software integrations (e.g. Salesforce cloud, Sap Hybris) for omni-channel management Launch of Analytics Pro data-enabled proposition in the Nordics Sustained performance in customer tenders in focus industries(e.g. food retail, household goods, mobility, public admin) Acceleration in sales activity on cross-border merchants in core markets, first wins achieved Volumes affected by Covid-19 effects on high impact sector and de-risking of Nets travel sector 	>	Value of trx Net of high impact sector +9% In 3Q21 vs 3Q19

Focus on 9M21 Results

2020 and 2021 data include Nets underlying results at constant scope and FX since the beginning of the period

Strong Revenue performance leading to double-digit EBITDA growth and <u>continued EBITDA margin expansion</u>





Positive revenue performance across geographies, with double-digit growth in Italy and DACH & Poland



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Merchant Services & Solutions: strong double-digit revenue growth across the Group driven by sustained volume performance and strong E-commerce



Key Highlights

Sustained double-digit revenue growth in 3Q21 for both Nexi and Nets

- Solid value of transactions performance driven by Italy at +15% y/y in 9M21, only partially offset by a slower growth in other geographies due to Covid-19 restrictions (+4% y/y in 9M21, +11% y/y in 3Q21)
- SME value of transactions recovering faster than large merchants, positively contributing to revenue growth
- Continued E-commerce revenue growth at +32% y/y in 9M21, +37% y/y in 3Q21
- Italy: accelerating gateway activations in 9M21 +70% vs 9M19
- Other regions: strong performances in APMs (A2A in Poland and Finland, BNPL in Germany) and Easy collecting PSP in Nordics

Cards & Digital Payments: good revenue growth supported by sustained volume dynamics



Key Highlights

- Revenue growth in 3Q21 and 9M21 with different dynamics across the Group:
- Strong double-digit revenue growth in Italy, with positive contribution from both installed-base and volume dynamics, despite subdued domestic travelers spending extra EU
- Revenue performance in other geographies still partially affected by restrictions and previously disclosed single client contract renegotiation

Solid overall volume performance

- Italy: continued growth on International debit (value of transactions +25% vs 9M20) and faster than expected recovery on commercial cards (+11% y/y in 3Q21 and -8% vs 3Q19)
- Other regions: recovery on number of transactions (+3% y/y in 9M21) primarily thanks to International schemes

Digital Banking & Corporate Solutions: confirmed revenue growth supported by positive contribution from business initiatives



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Continued focus on cost control. Costs comparison vs 2020 mainly affected by Covid-19 related cost containment plan



Key Highlights

- 9M21 total costs increased primarily due to higher transaction volumes and cost containment plan in 2020
 - Personnel costs dynamic mostly related to variable compensation accruals and FTEs investments in high-growth areas, partially offset by capitalization of some Nexi ITrelated HR costs starting from 3Q21. On a like-for-like comparison¹ personnel costs substantially flat
 - Operating costs increase mainly due to variable costs linked to higher transaction volumes. On a like-for-like comparison² operating costs at +1.4%

Net Financial Debt / EBITDA in line with plan, at 3.0x including SIA and run-rate synergies





Continued progress in creating the European PayTech leader

	SIA
3Q21 and 9M21 Standalone performance	 Revenues at 207.5 €M in 3Q21, +9.3% y/y and 589.1 €M in 9M21, +12.0% y/y EBITDA at 91.6 €M in 3Q21, +12.9% y/y and 237.3 €M in 9M21, +21.7% y/y
Closing Agenda	 Antitrust approval obtained on October 14th with remedies having no material impact Remaining approvals in progress (German regulatory authority and Italian Stock Exchange regulator for prospectus approval) Closing expected by year-end
Transformation Plan	 Transformation program progressing across all 12 workstreams, with clear governance in place Day-1 go-live initiatives fully on track All value creation initiatives progressing according to plan, already securing first synergies



Clear progress in synergies achievement across all value creation levers

	Nexi - Nets	Nexi - SIA
Tech platform optimisation	 Defined new Group tech CapEx deduplication alree Group digital delivery hub live in 1Q22 Infrastructure and security operations optimization started 	
Insourcing and operational excellence	 Group governance and central functions organization in place Turnover management and other H Operational excellence initiatives d 	 Ready to execute on day 1 organization, fully integrating SIA Italian business IR optimization levers in place If initian progressing according to plan
Procurement and other costs	 Procurement optimization initiative 12 strategic renegotiations already 	
Revenue synergies	 Executing joint go-to-market on international LAKA, first wins achieved Ecomm capabilities extension to Italy progressing, 1-click Ecomm check-out live in 1Q22 Best practices sharing on SME digital distribution underway Engaging international banks on Issuing VAS (i.e. CVM) 	Detailed commercial plan for cross/up-selling actions already defined and ready for execution at closing*

~100€M cash synergies to be delivered in 2022

Closing remarks

Confirmed 2021 combined Ambition

Combined Nexi+Nets 2021 Ambition

Assuming continued recovery from Covid-19 with no new material restrictions across geographies:

Net Revenues	~+10% y/y growth	
EBITDA	+11% to +13% y/y growth +1p.p. EBITDA margin vs 2020, +3 p.p. vs 2019	
Сарех	Broadly stable Capex intensity ratio, anticipating M&A synergies	
Leverage	Continued strong organic cash flow generation and progressive de-leverage in the medium term	



Key messages

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Confirmed 2021 Nexi+Nets combined Ambition

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- EBITDA at +11% to +13% y/y





Nexi + Nets Combined P&L

Combined P&L – Nexi + Nets Underlying figures ¹											
€M	1Q20	2Q20	3Q20	9M20	1Q21	2Q21	3Q21	Δ% vs. 3Q20	9M21	Δ% vs. 9M20	
Merchant Services & Solutions	288.0	269.9	334.5	892.3	285.1	326.7	375.4	+12.2%	987.2	+10.6%	
Cards & Digital Payments	149.3	142.8	158.2	450.4	149.0	163.8	169.3	+7.0%	482.1	+7.0%	
Digital Banking & Corporate Solutions	51.0	49.7	51.4	152.1	57.9	56.9	54.2	+5.4%	169.1	+11.2%	
Operating revenue	488.3	462.4	544.2	1,494.8	492.1	547.4	598.9	+10.1%	1,638.4	+9.6%	
Personnel & related expenses	(124.9)	(112.9)	(107.6)	(345.5)	(124.7)	(127.4)	(116.5)	+8.2%	(368.6)	+6.7%	
Operating Costs	(159.7)	(150.3)	(160.2)	(470.2)	(167.2)	(174.0)	(165.7)	+3.5%	(506.9)	+7.8%	
Total Costs	(284.6)	(263.3)	(267.8)	(815.7)	(291.9)	(301.4)	(282.2)	+5.4%	(875.5)	+7.3%	
EBITDA	203.7	199.1	276.3	679.1	200.1	246.0	316.7	+14.6%	762.9	+12.3%	

Combined P&L – Nexi + Nets Organic figures

€M	1Q20	2Q20	3Q20	9M20		1Q21	2Q21	3Q21	Δ% vs. 3Q20	9M21	∆% vs. 9M20
Merchant Services & Solutions	288.0	269.9	334.5	892.3		285.1	326.7	375.4	+12.2%	987.2	+10.6%
Cards & Digital Payments	152.6	143.6	158.9	455.1		149.0	163.8	169.3	+6.6%	482.1	+5.9%
Digital Banking & Corporate Solutions	64.2	64.8	62.9	191.8		68.7	65.9	62.0	-1.4%	196.5	+2.5%
Operating revenue	504.7	478.3	556.2	1,539.3		502.8	556.3	606.7	+9.1%	1,665.8	+8.2%
Personnel & related expenses	(130.8)	(118.7)	(112.2)	(361.6)		(129.1)	(131.2)	(119.9)	+6.9%	(380.1)	+5.1%
Operating Costs	(165.5)	(156.1)	(164.7)	(486.3)		(171.6)	(177.8)	(169.1)	+2.7%	(518.5)	+6.6%
Total Costs	(296.3)	(274.8)	(276.8)	(848.0)		(300.7)	(309.0)	(289.0)	+4.4%	(898.6)	+6.0%
EBITDA	208.4	203.5	279.4	691.3		202.1	247.4	317.7	+13.7%	767.2	+11.0%



Note: Nets Figures presented at constant scope (incl Polskie ePłatności, CCV Switzerland and Checkout Finland acquisitions) and FX. (1) Adjusted for commercial rebasing in 2020 and non-recurring eID revenue

% Change vs 2019 from week 15-21 Feb

Nexi - Total Acquiring and Issuing volumes



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olumes include International and National schemes. Acquiring volumes include International schemes only. National schemes included only for ISP merchant book

Nexi - Acquiring sales volumes trend by consumption category

% Change 2021 vs 2019



Data include International schemes only. National schemes included only for ISP merchant book. Sales volumes only Note: (1) Category weight % (2019) calculated on Italian and Foreign cards Acquiring trx volumes. (2) Last week rolling: week 25th – 31st October

% Change 2021 vs 2020 Nexi - Acquiring sales volumes – Italian Cards vs Foreign Cards **ITALY** Acquiring sales volumes – Italian Cards vs Foreign Cards – Y/Y trend ---- Italian Cards ----- Foreign Cards ----- Total 260 고 _239% 237% 220 194% 195% 200 190% 170% 140 104% 102% 91% 74% 100 88% 70% 80 63% 68% 60 **~**60% 41% 40% 34% 31% 7% 40 20% 9% 11% 10% 32% 6% 6% 6% 5% 5% 5% 12% 20 2% 5% 0 -8% -74% -20 19%-14%-11%-9% -7% -5% -4% -4% -4% -5% -12%^{14%}-14% 12% -17% -40 ·20% -26% '-45%<u>-</u>50% -60 -54% -53%-51% -80 -63% -62% -71%-74%-66%-62% -74%-75%-75%^{-68%} -93%-95%-95%-91%-87%-85%^{-80%-72%} -77% -100 -86% $\begin{array}{c} 24\text{-}1\\ 2\text{-}8\\ 2\text{-}8\\ 2\text{-}15\\ 23\text{-}29\\ 23\text{-}29\\ 20\text{-}26\\ 30\text{-}6\\ 30\text{-}6\\ 30\text{-}6\\ 30\text{-}6\\ 113\text{-}13\\ 113\text{-}13\\ 210\text{-}25\\ 311\text{-}25\\ 311$ $\begin{array}{c} 8 & 2 \\ 15 & 212 \\ 22 & 232 \\ 22 & 232 \\ 29 & 522 \\ 29 & 522 \\ 20 & 26 \\ 20 & 26 \\ 20 & 26 \\ 20 & 26 \\ 20 & 20 \\ 20 & 2$ $\begin{array}{c} 1^{-1}\\ 8^{-1}\\ 8^{-1}\\ 2^{-2}\\$ 8-14 15-23 22-28 FEB '20 MAR '20 APR'20 MAY'20 JUN '20 JUL '20 AUG '20 SEP '20 OCT'20 NOV '20 DEC '20 JAN '21 FEB '21 MAR '21 APR '21 MAY '21 JUN '21 JUL '21 **OCT'21** AUG '21 SEP'21 2019 monthly weight Foreign Cards on total volumes



Nexi - Acquiring sales volumes trend by consumption category

ITALY

% Change 2021 vs 2020

Acquiring volumes by category ¹	Product category	% change Y/Y									
		FY20	1Q21	2Q21	Jul	Aug	Sep	3Q21	LWR ²		
44% for 41% for	Basic consumption	16%	21%	18%	16%	12%	15%	15%	9% +8%		
E-commerce	of which Physical	14%	21%	19%	18%	13%	16%	16%	10%		
31%	of which E-commerce	36%	29%	6%	-2%	4%	12%	5%	2%		
38%	Discretionary consumption	-21%	4%	63%	16%	7%	11%	12%	31% +24%		
	of which Physical	-23%	2%	69%	17%	7%	11%	12%	33%		
	of which E-commerce	39%	35%	-9%	-3%	1%	0%	-1%	-4%		
	High-impact consumption	-38%	-37%	116%	44%	34%	37%	38%	112% +87%		
31% 15% for	of which Physical	-37%	-34%	116%	46%	34%	36%	38%	106%		
<i>E-commerce</i>	of which E-commerce	-50%	-59%	114%	18%	41%	55%	35%	262%		
Basic consumption	Total	-12%	2%	44%	24%	18%	20%	21%	33% ()+26%		
Groceries, medical retail, utilities and services	of which Physical	-13%	2%	46%	26%	19%	20%	21%	33%		
(e.g. insurance, bank services)	of which E-commerce	-1%	1%	19%	5%	15%	19%	12%	30%		
Discretionary consumption Clothing, household, other non-alimentary retail							(~	Y/Y on Italian Cards		
and other services (e.g. laundries, beauty)	Acquiring volumes: split between Physical and E-commerce										
High-impact consumption		FY20	1Q21	2Q21	Jul	Aug	Sep	3Q21	LWR ²		
Hotels and restaurants, travel and transports,	Physical	93%	93%	93%	94%	95%	94%	94%	94%		
entertainment, etc.	E-commerce	7%	7%	7%	6%	5%	6%	6%	6%		

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SIA performance



For further details, please refer to https://www.sia.eu/en/media-events/news-press-releases

Key Highlights

- Resilient and diversified business model
- Confirmed growth of volumes during 3Q21, back to pre-Covid growth levels
- Strong Revenue and EBITDA performance in 3Q21 mainly driven by a strong increase in number of transactions
- FY21 Guidance: expected revenue growth at ~+10% y/y and EBITDA growth at ~+15% y/y

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