



FY 2019 Preliminary Results

February 12th, 2020



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Executive Summary

2019 highlights

Strong focus on financial delivery

- **EBITDA +18.5% y/y growth**, at 502.5 €M in FY 2019
- **Revenues +7.1% y/y underlying growth** excluding zero-margin hardware reselling contracts. +5.7% y/y reported growth at 984.1 €M in FY 2019
- Improved **Net financial Debt/EBITDA** at **2.9x** from 3.5x post IPO

Continued progress on key business initiatives

- **Merchant Services and Solutions** (49% of Revenues): continued growth on SmartPOS proposition, release of new omni-channel capabilities, acceleration of omni-acceptance, further acceleration on E-Commerce
- **Cards and Digital Payments** (39% of Revenues): continued growth of International Debit, YAP millennials payments app and CVM up/cross selling activities
- **Digital Banking Solutions** (12% of Revenues): underlying FY growth thanks to new propositions acceleration, further step into Open Banking leadership thanks to the tender win for extending CBI Globe capabilities and use cases
- **Cost** initiatives and integration synergies contributing to -4.9% y/y reported costs reduction, **-2.9% y/y** excluding zero-margin hardware reselling contracts, despite continued investments
- **Transformation costs** below EBITDA **-60% y/y**
- Continued focus on investments in Technology and Innovation: **Capex** at 167 €M, **17%** of Revenues

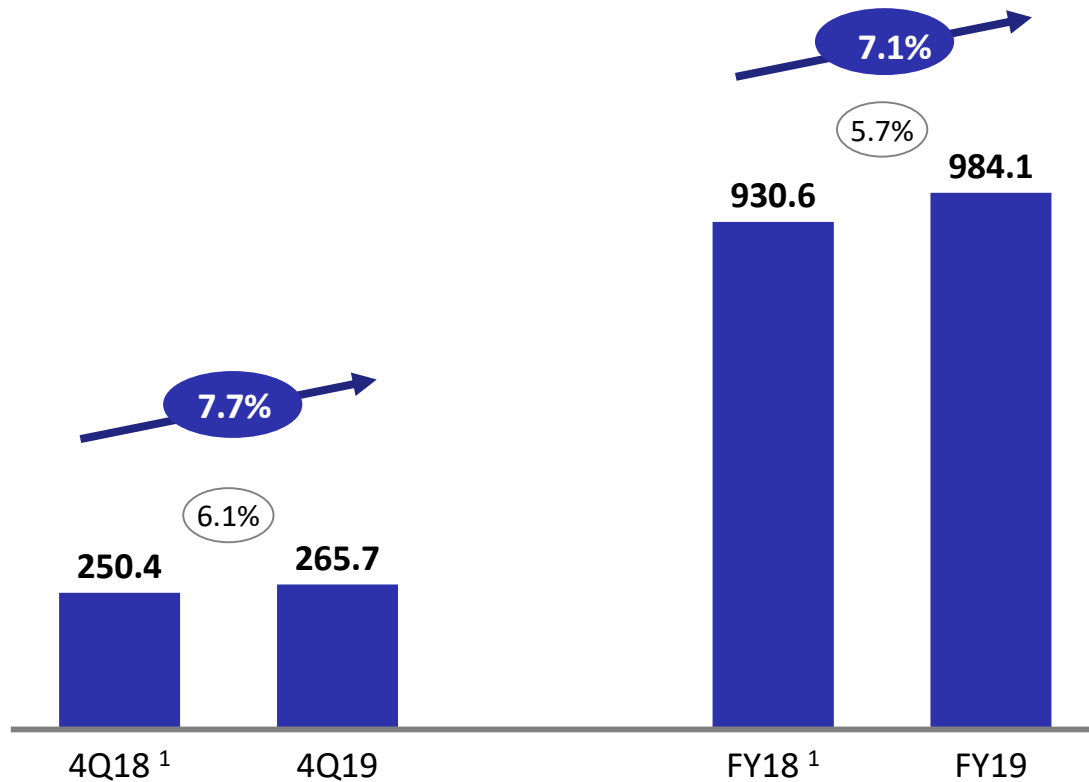
FY 2019 performance better than IPO guidance

2020 target growth in line with IPO medium/long term guidance, starting from a stronger 2019

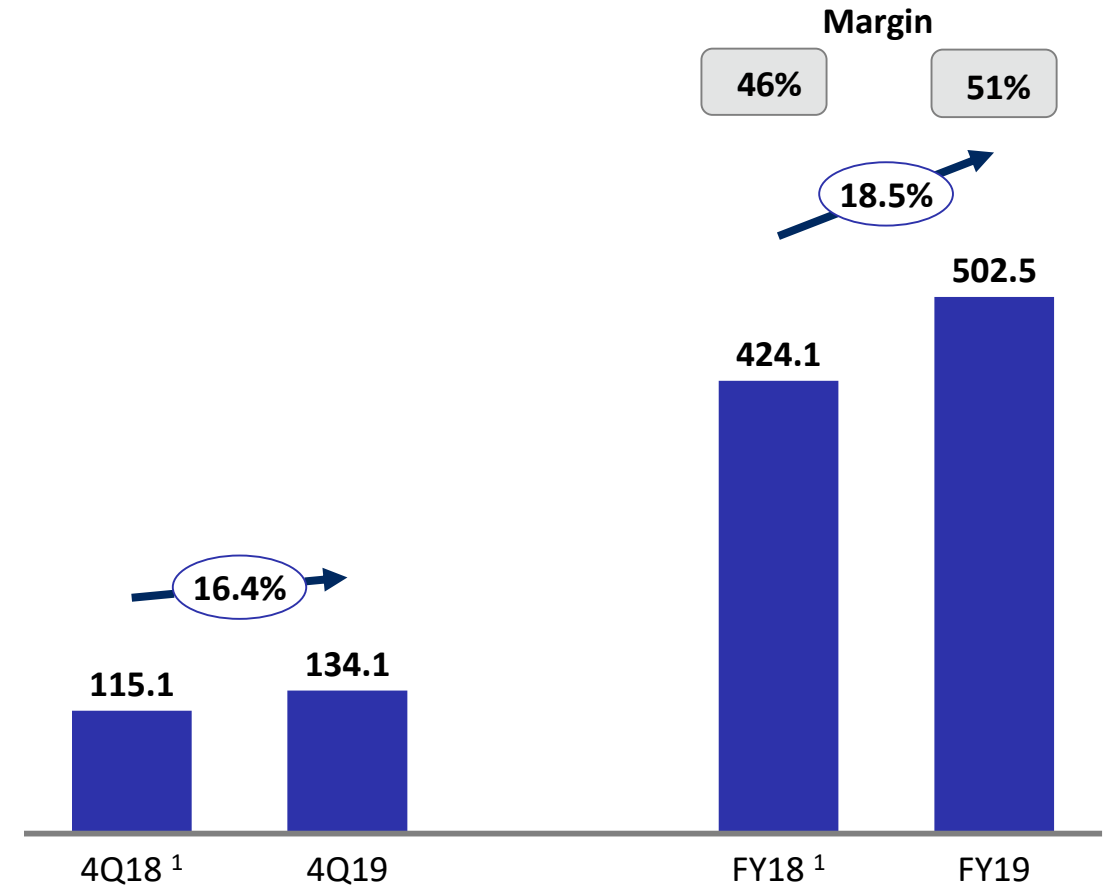
Healthy Revenue growth and strong EBITDA performance

Net Revenues (€M)

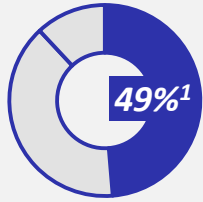
Underlying performance
(excl. zero-margin HW reselling contracts)



EBITDA (€M)



Merchant Services & Solutions: continued strong growth

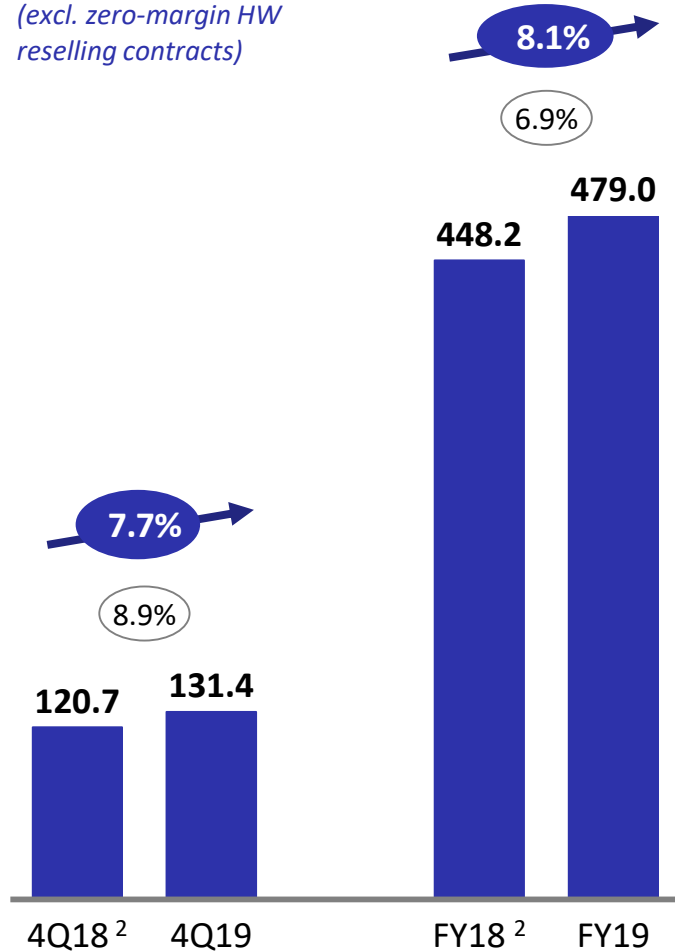


Merchant Services & Solutions



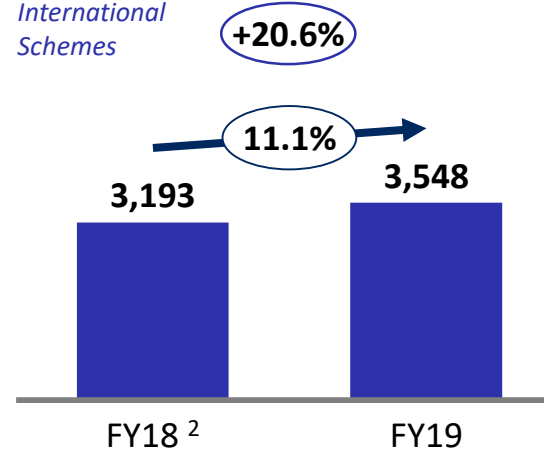
Net Revenues (€M)

Underlying performance (excl. zero-margin HW reselling contracts)



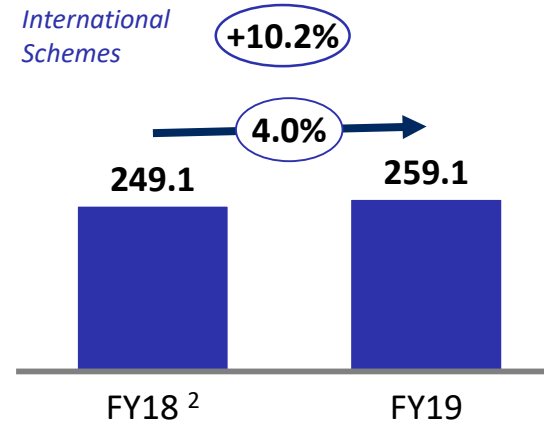
Managed Transactions (#M)

International Schemes



Value of Managed Transactions (€B)

International Schemes



Key Highlights

- Managed transactions sustained by International Schemes growth (+20.6% y/y) and growing adoption on lower tickets and day-by-day usage
- Value of managed transactions sustained by International Schemes growth (+10.2% y/y), partially offset by reduction in certain domestic debit low value/margin services
- Accelerated E-Commerce growth in 4Q19 (+22% y/y transaction value), leading to +19% y/y transaction value in FY19

Merchant Services & Solutions: key business update

Be the payment services provider of choice for every Italian merchant, in partnership with our partner banks

SmartPOS

- Continued progress on **SmartPOS proposition**, with **frontbook penetration up to 40%** during CVM-supported campaigns on active banks
- Strong interest across all merchant segments, from **SME to Large Merchants**, and industries
- **Growing success of SmartPOS Cassa¹**, also due to new regulation on electronic tax data transmission, with frontbook penetration at 24% in 4Q on SmartPOS sales

Large Merchants Omni-Channel

- Release of **new omni-channel capabilities** including cross border and most advanced solutions
- Further investment on **dedicated team**, with focus on vertical industry experts and solution engineers
- Acceleration of **advanced vertical solutions on Large Merchants** (insurance, grocery, mobility,..); ~50% of flagship initiatives on International Brands

E-Commerce

- **Continued growth** supported by **physical customer base cross-selling** (with full cross-channel contractual enablement already in place), partnerships with **developers** and **software vendors**, large omnichannel merchants and Public Administration

Omni-Acceptance

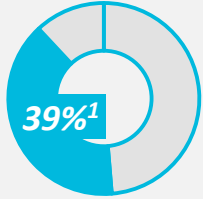
- Acceleration of **multiple payment rails acceptance** (meal vouchers and Asian schemes)
- Roll-out of new PagoBancomat capabilities (c-less, mobile payments enabling) with over 50% upgraded POS acceptance in 1 year

Nexi Business data app

- Nexi Business Merchant app, data/business intelligence service, achieving **>220k enrolled merchants** (+100k from December 2018), with **positive customer feedback** (4.6 rating on Apple store)
- Overall penetration on addressable merchant base at 42%, with best practice at ~80%



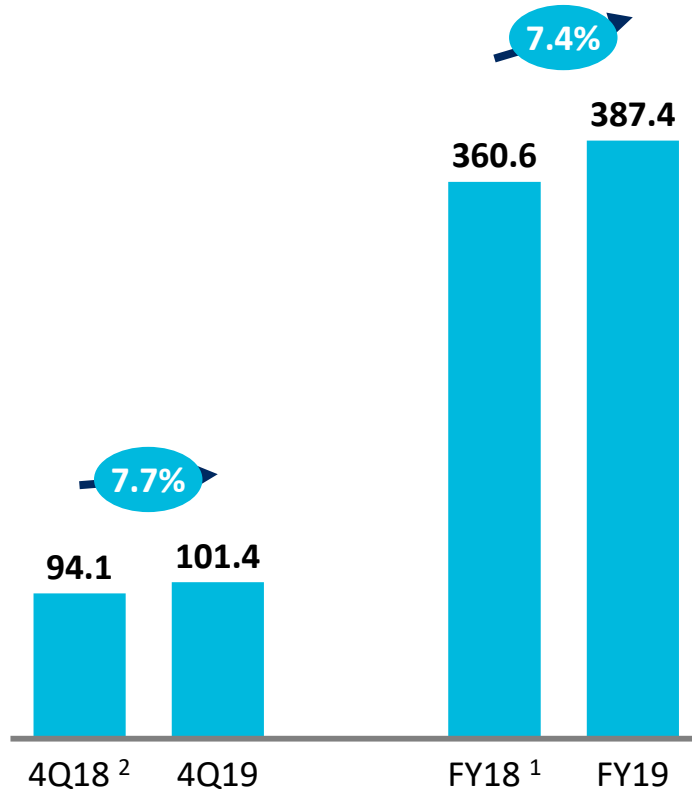
Cards & Digital Payments: continued strong growth



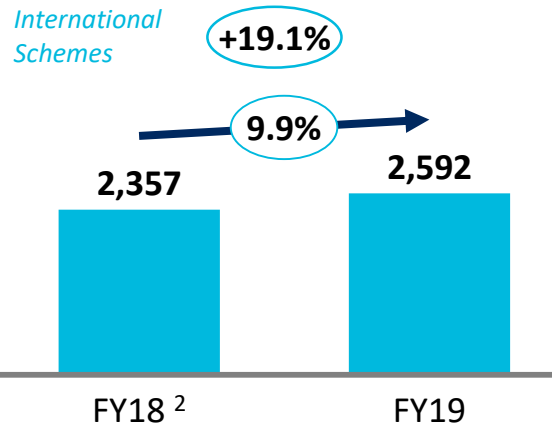
Cards & Digital Payments



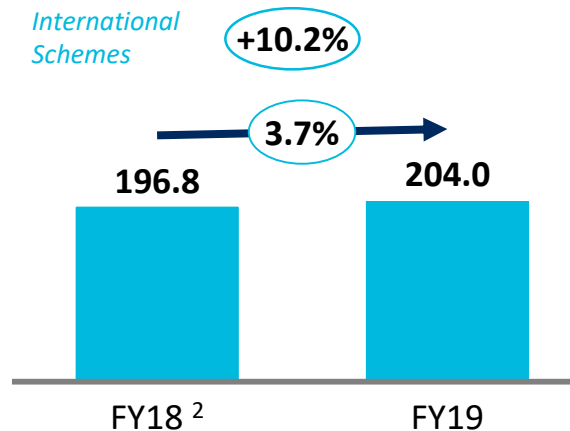
Net Revenues (€M)



Managed Transactions (#M)



Value of Managed Transactions (€B)

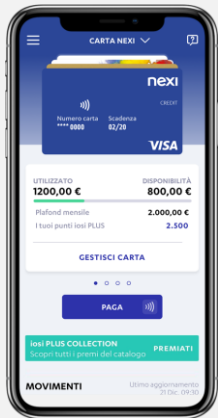


Key Highlights

- Managed transactions sustained by International Schemes growth (+19.1% y/y) and growing adoption on lower tickets and day-by-day usage
- Value of managed transactions sustained by International Schemes (+10.2% y/y) with strong Debit growth (+30% y/y), partially offset by reduction in certain domestic debit low value/margin services

Cards & Digital Payments: key business update

Be the Italian banks' partner of choice, offering a full portfolio with best-in-class Cards and Digital Payments services for customers



Credit

- **New full corporate proposition including virtual account B2B and lodge solutions** now fully launched. Growing spontaneous interest from corporates across multiple industrial sectors
- **New premium credit cards** with leading capabilities (fully digital experience, world elite program,...)

Debit

- **Continued growth of International Debit** (+30% y/y transaction value) with 34 banks now active
- **National Debit upgrade delivered:** c-less and tokenization, mobile features under development

Customer Value Management and Value-Added Services

- Further development and roll out of **distinctive capabilities** supported by internal data scientist team to drive usage and up/cross selling to higher value products: ~200 available campaigns, 90 banks engaged
- Strong usage elasticity with **ioVINCO instant lottery**: +13p.p. faster growth in managed transactions (active versus not active) and +34% y/y active users
- Redesign of **premium loyalty program** with +30% y/y subscribers

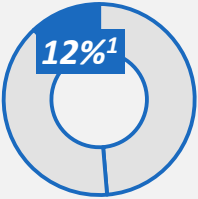
Digital

- All Banks now active with **mobile payments**. Wearable experience now extended to Fitbit and Garmin
- **Supporting large banks on their digital properties** (API gateway integrations and whitelabel projects) while continuing to push for the adoption of Nexi digital properties (Nexi Pay app and Nexi portals)

YAP millennials payments app

- **Continued progress on YAP**, with ~750k enrolled clients to date (up from 105k at the end of 2018). Positive customer feedback, with >50 Net Promoter Score and 4.8 rating on Apple store
- **“Bank-connect” solution** to engage banks in go-to-market; early implementations now live

Digital Banking Solutions: accelerated underlying performance

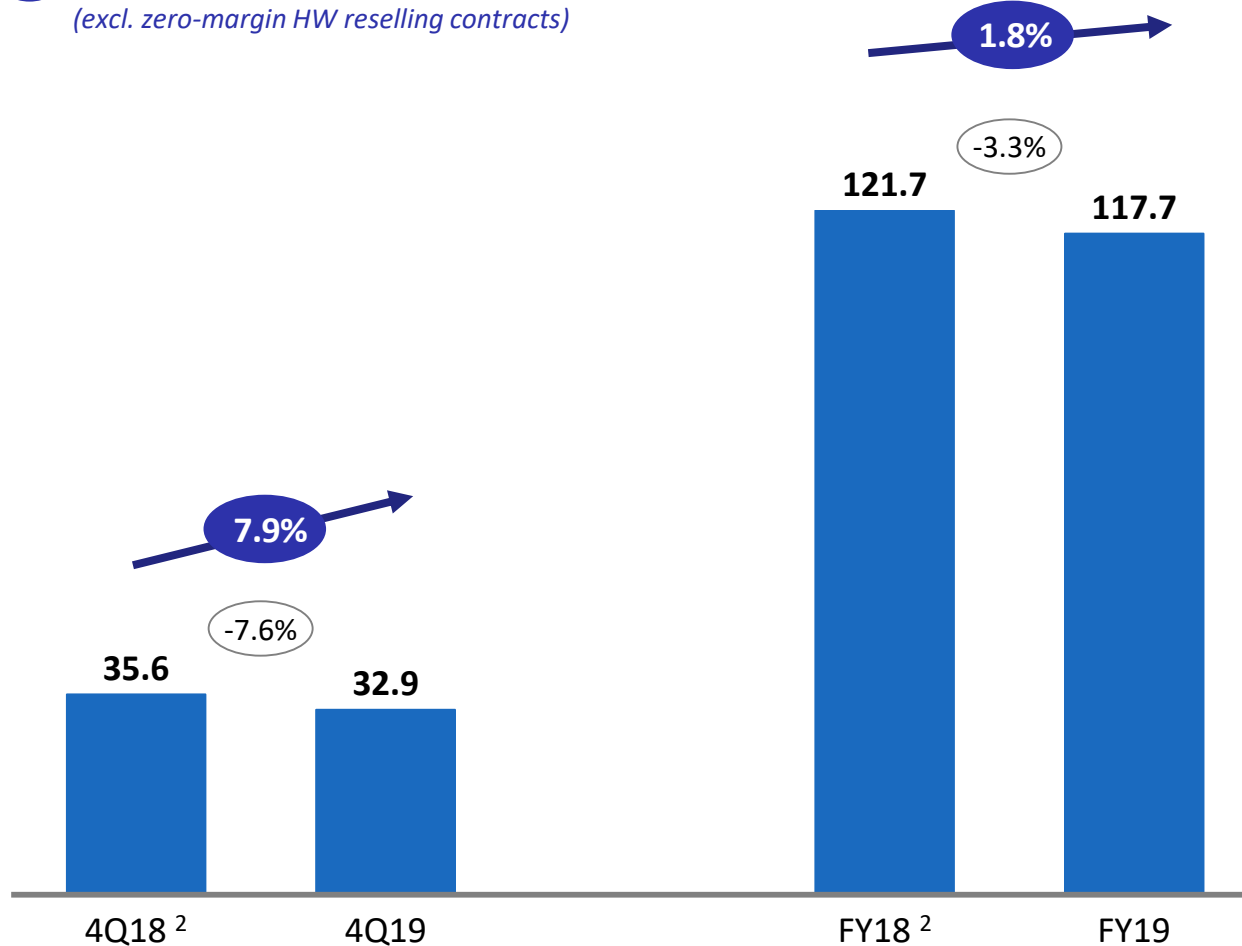


Digital Banking Solutions



Net Revenues (€M)

Underlying performance
(excl. zero-margin HW reselling contracts)



Key Highlights

- Return to growth confirmed, with FY19 Net revenues at +1.8% y/y
- Growth acceleration supported by roll out of new higher value and more advanced self banking products/platform and Digital Corporate Banking
- Early contribution from Open Banking solutions deployment

Digital Banking Solutions: key business update

Provide state-of-the-art innovative solutions to support Bank customers digitalization with E2E outsourcing models



Self-banking

- Continued roll out of new higher value advanced **self banking products/ solutions**
- Continued growth of **advanced ATMs installations**, in the context of Banks' branches transformation plans

Digital Corporate Banking

- Rolling out of **new advanced platform** with key partner banks. Live with new innovative **corporate mobile app**
- **Continued organic growth of installed workstations** on active partner banks

Instant Payments

- Continued progress on **new banks/financial institutions onboarding and rollout**

Open Banking

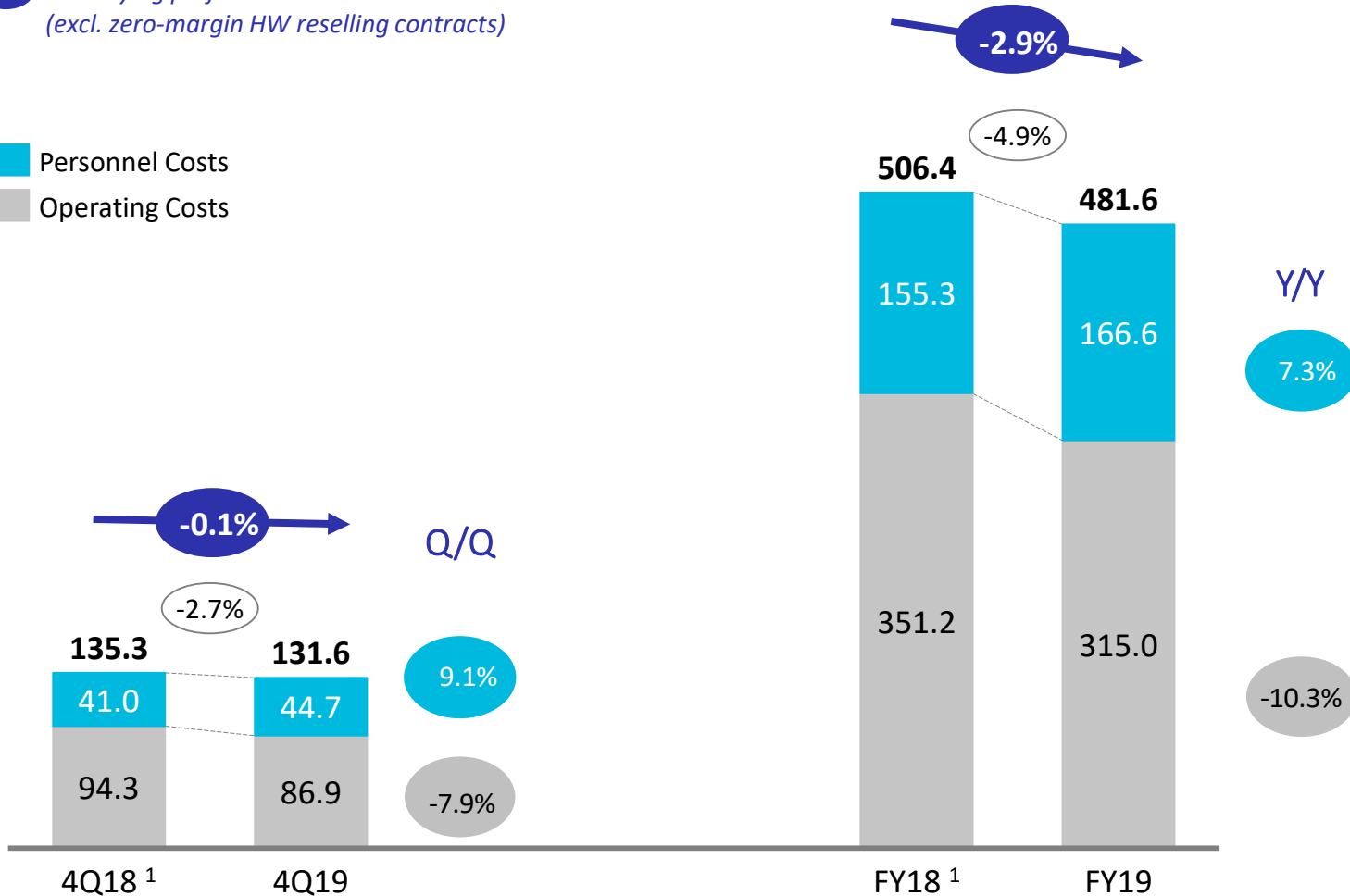
- 280+ banks/financial institutions live (over 78% of Italian market) and 80+ third parties already connected to PSD2 Open Banking gateway
- **Won banking system tender for the new CBI Globe TPP Gateway capabilities** aggregating and harmonizing other Italian and European gateways and enabling new fintech services from banks and third parties
- **Innovative value added services for financial institutions and corporates** under development, also leveraging partnerships with fintech leading vertical players

Costs: strong reduction despite continuous investment in development initiatives

Total Costs (€M)

Underlying performance
(excl. zero-margin HW reselling contracts)

Personnel Costs
Operating Costs



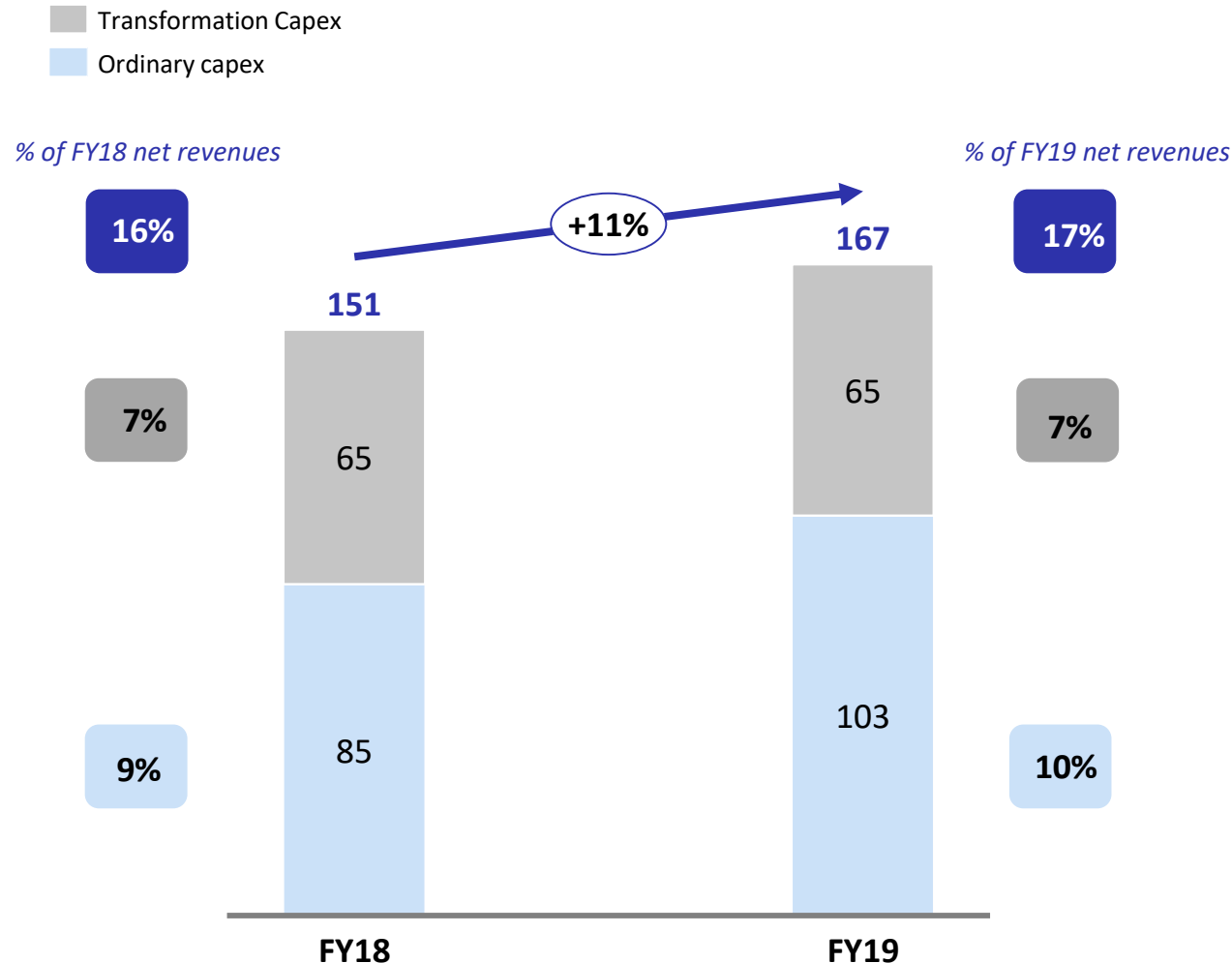
Key Highlights

- Strong decrease in operating costs driven by:
 - continuous saving initiatives
 - synergies from the integration of acquired businesses slightly ahead of plan
 - early impacts from implementation of IT strategy
 - IFRS 16 impact ~13.6 €M in FY 2019
- Continued investment in people capabilities

Continued investments to support quality, innovation and IT transformation

Ongoing investments (FY 2019): key examples

Capital Expenditure (€M)



Transformation Capex

65

Extraordinary Innovation:

- ✓ Open Banking Gateway (CBI Globe)
- ✓ New ATM Front End
- ✓ Next generation omni-channel payment gateway

Next Generation Platform:

- ✓ Next Generation Datacenter & network infrastructure
- ✓ New GT POS Platform
- ✓ New Debit Card Platform
- ✓ New CRM and channel management platforms – starting phase
- ✓ Acquiring Core Platform – starting phase
- ✓ ...

Ordinary Capex

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Continuous Innovation and Delivery:

- ✓ Mobile Wallets evolution
- ✓ New commercial corporate cards
- ✓ SmartPOS eco-system evolution
- ✓ Banks migrations/integrations
- ✓ New product roll-out on Banks
- ✓ PSD2 compliance & AML
- ✓

Running and Maintenance/ Quality/ Security:

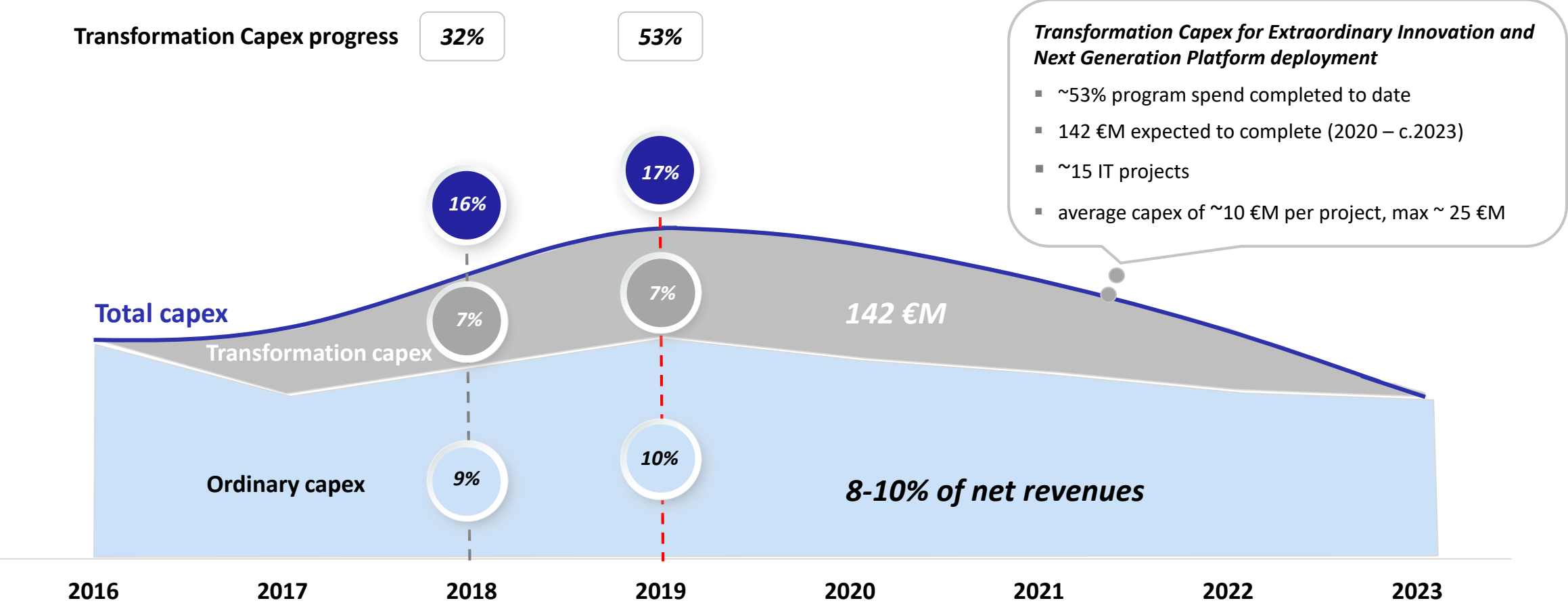
- ✓ Advanced service monitoring solutions
- ✓ Cyber security continuous improvement
- ✓ Hardware upgrade/refresh
- ✓ Facility investments and other assets

POS and ATM purchase (4% net revenues FY19 vs 2% FY18):

- ✓ Smart POS acceleration
- ✓ POS service level improvement
- ✓ Advanced ATM acceleration

IT strategy progressing in line with plan. 142 €M expected to complete by 2023 (included in guidance)

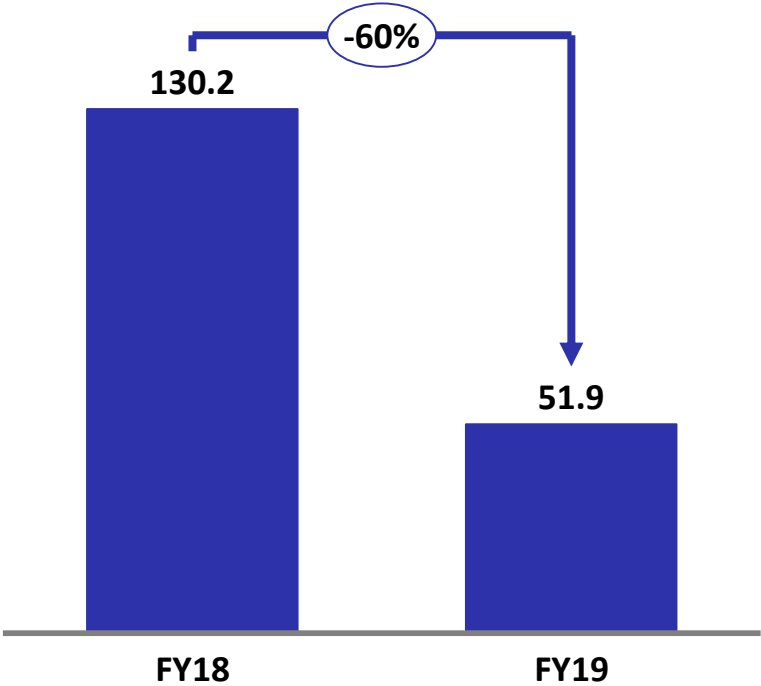
Capital Expenditure (€M)



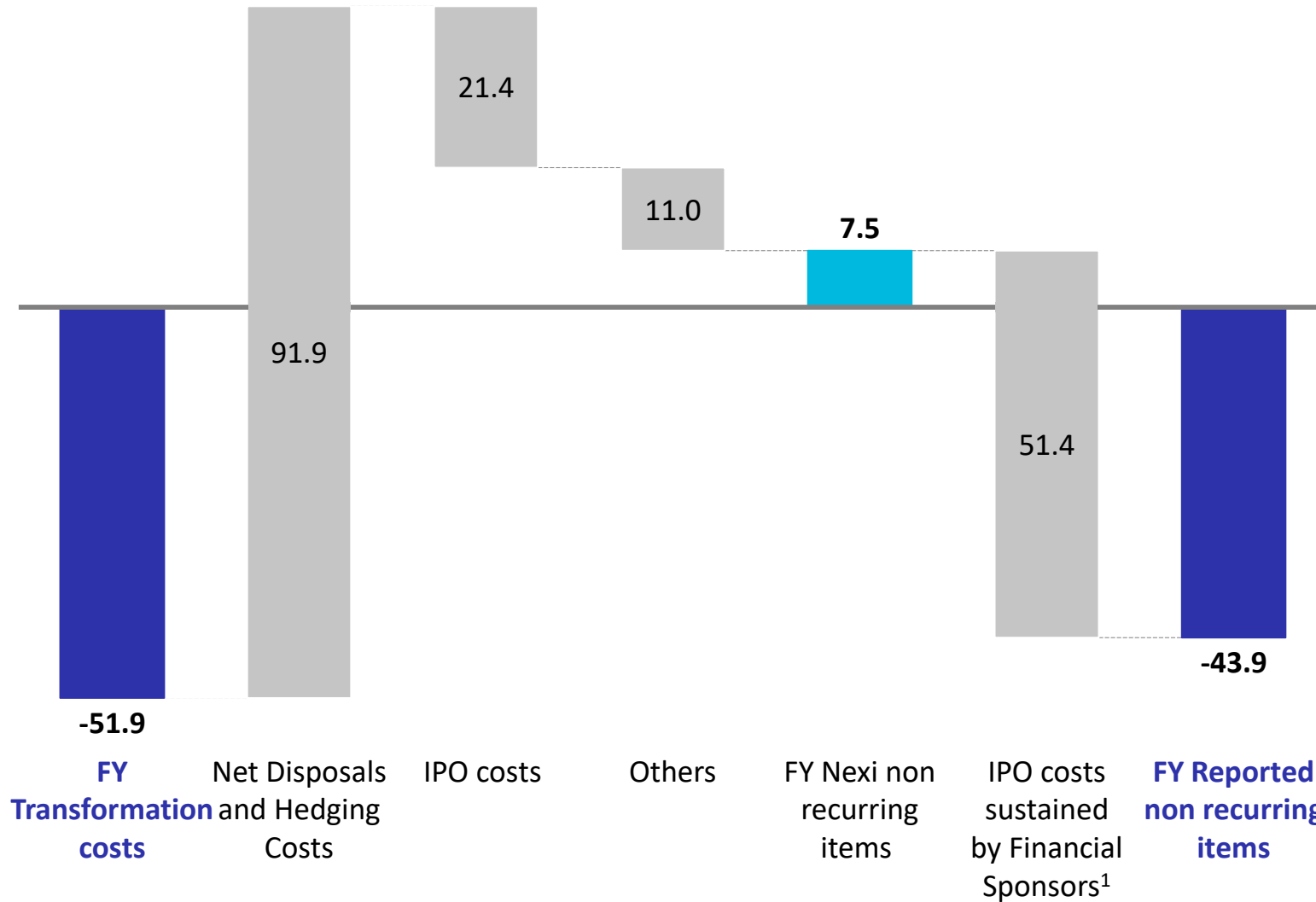
% Capex in % of net revenues

FY 2019 Transformation Costs in line with guidance

Transformation Costs (€M)

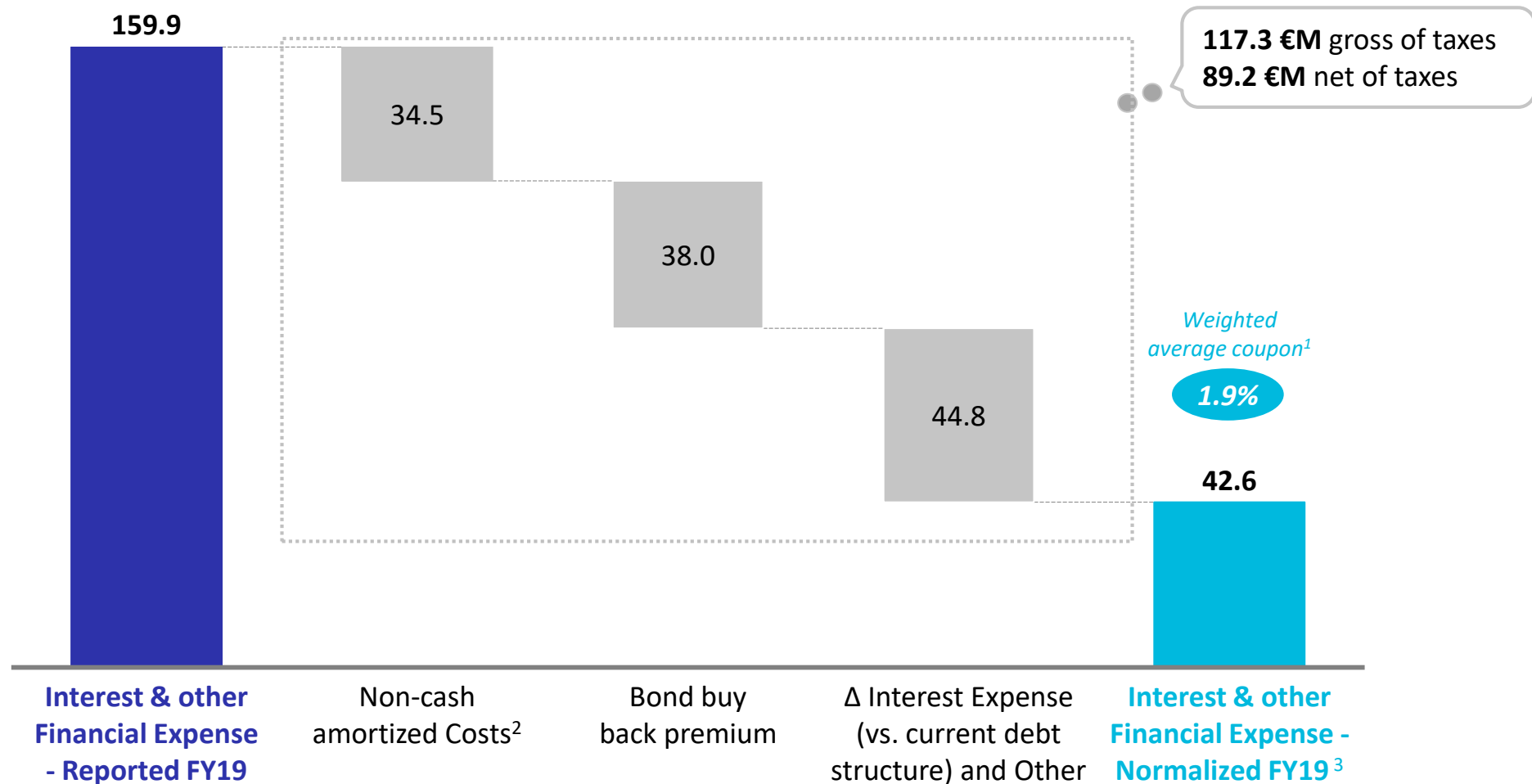


Bridge from FY 2019 Transformation Costs to Reported non recurring items (€M)



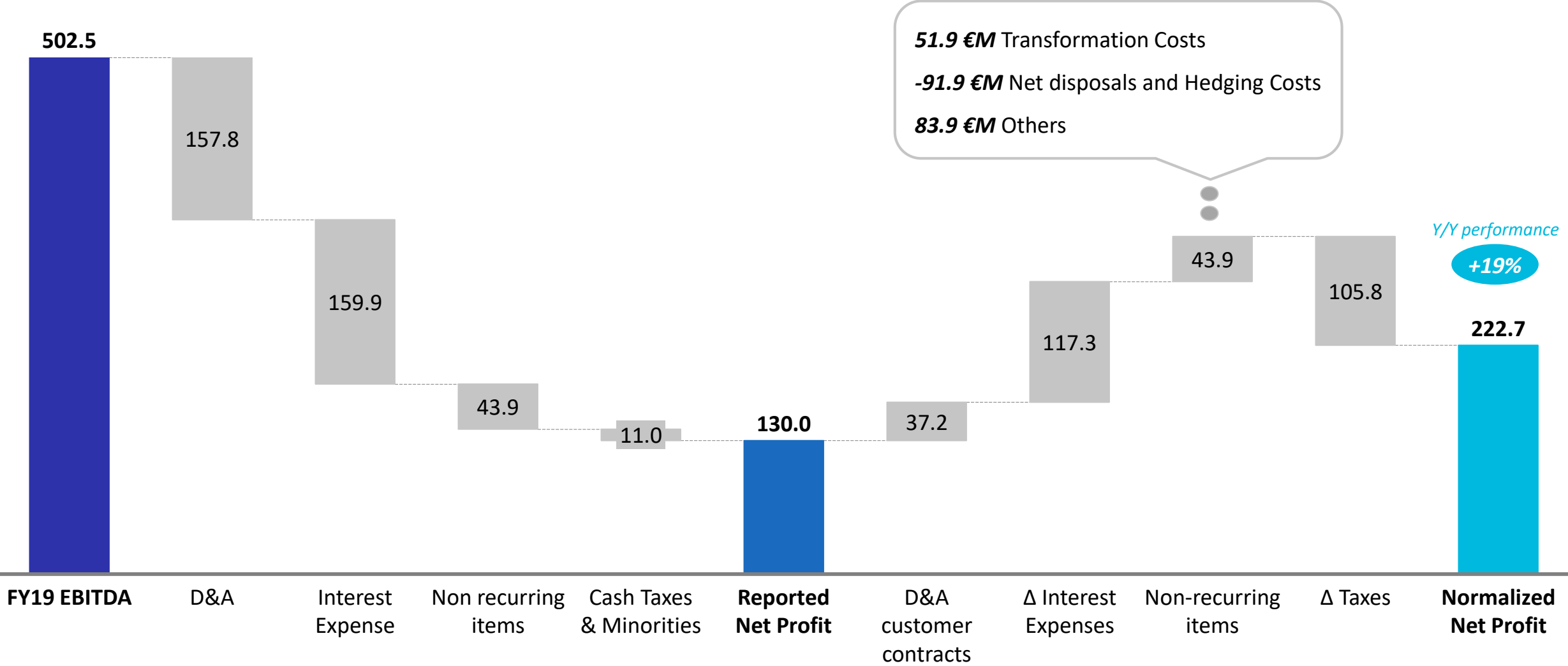
Cost of debt reduced to 1.9% from 3.8% post reorganization in July 2018. Extraordinary events impacted 2019 Reported Interest Expenses

Reported and Normalized Interest Expenses FY 2019 (€M)

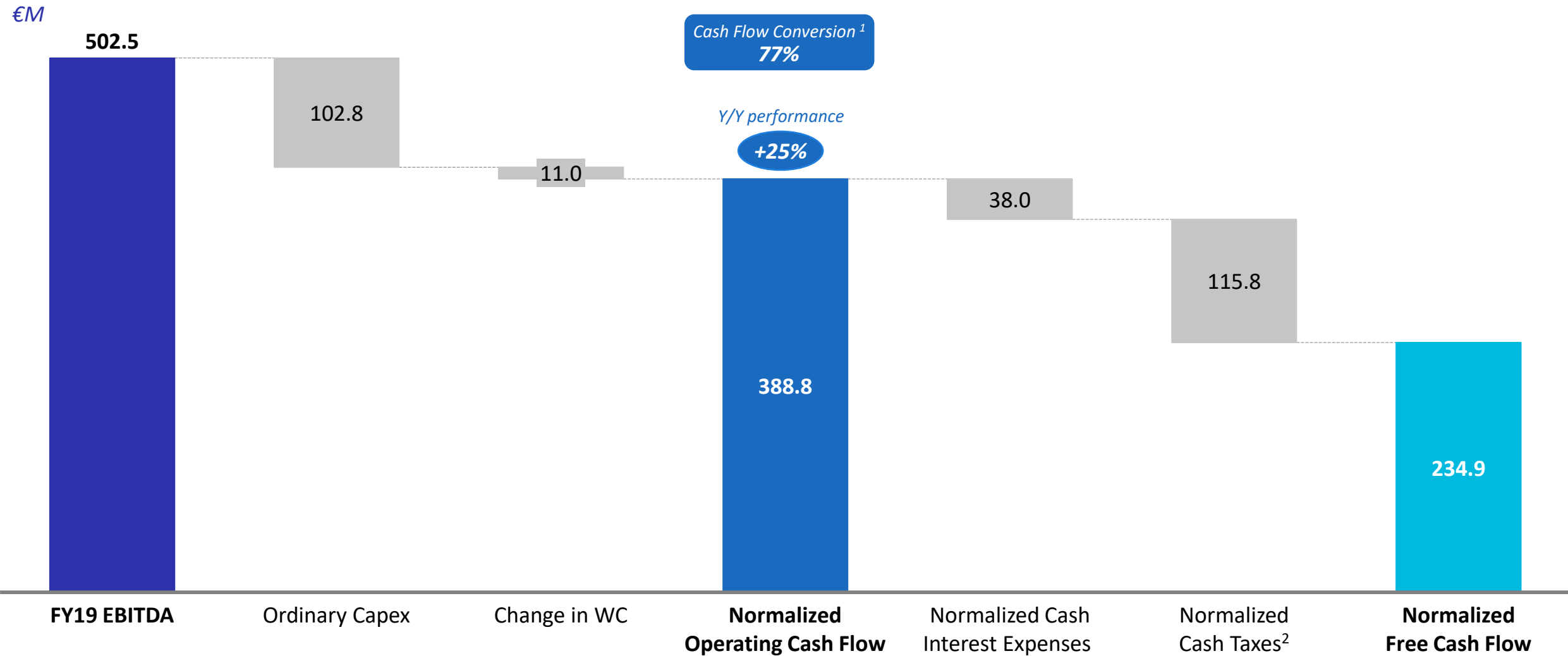


Normalized Net Profit growing 19% Y/Y

€M



Cash Flow conversion increased to 77% vs 74% in FY 2018

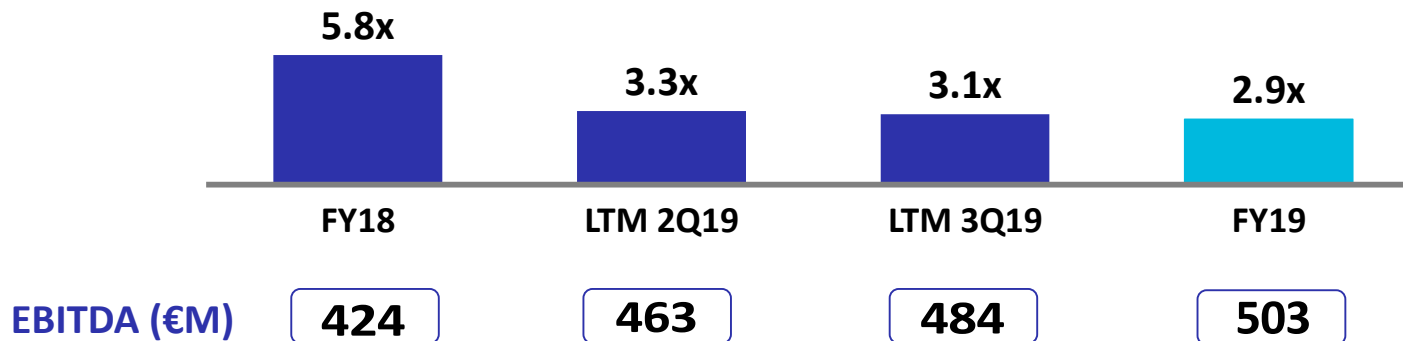


Net Financial Debt / EBITDA at 2.9x at year-end

Net Financial Debt (€M)

	Dec 18	Dec 19
Gross Financial Debt	2,605	1,840
Cash	(41)	(248)
Cash Equivalents ¹	(110)	(123)
Net Financial Debt	2,454	1,470

Net Financial Debt / EBITDA (€M)



Key Highlights

Nexi's credit ratings unchanged following announcement of ISP's merchant acquiring business acquisition²

- 825 €M 1.75% Senior Unsecured Notes (due Oct2024) issued in October to repay 825 €M 4.125% Senior Secured Notes (due Nov2023)
- Indebtedness now fully unsecured
- Weighted average pre-tax cash coupon per annum reduced from 3.1% post IPO to 1.9% (3.8% post reorganization)

Current Debt structure:

- 1 €B Term Loan due 2024
- 825 €M Fixed-Rate Note due 2024
- Other residual debt (mainly IFRS 16)

Nexi also benefits of an undrawn 350 €M Revolving Credit Facility, committed to 2024, that further supports its liquidity profile

Government initiatives to support digital payments

Main measures approved in 2020 Fiscal Decree and 2020 Budget Law

Cash-back bonus for consumers

from 1st July 2020

Cash-back for digital payments: 3 €B yearly allocated to finance cash-back.

Operational execution still under definition.

In place for 2 years

Tax credit on merchant fees

from 1st July 2020

30% tax credit on merchant fees for card/digital transactions dedicated to small merchants (merchant's revenues <€400k in the previous tax year).

In place for 2 years

Lottery on receipts

from 1st July 2020

Prize draw for consumers: 3 €M yearly allocated for cash payments, 45 €M for electronic payments.

In place for 3 years

Progressive reduction of cap on the use of cash

Cap on cash usage per single purchase:
- from €3,000 to €2,000 from 1st July 2020
- to €1,000 from 1st January 2022

Tax deductibility

from 1st July 2020






19% tax deduction on tax deductible expenses (i.e. interests on mortgages, sport centers/school expenses; some medical expenses excluded) if payments are made by traceable instruments

Acquisition of ISP's Merchant Acquiring: a strategic transaction strengthening Nexi's role as the leading Italian paytech

Key components of the transaction

- ~180k merchants¹ and ~€66bn of transaction volumes²
- Marketing and distribution agreement for merchant acquiring. Extension of remaining existing processing contract related to issuing and ATM acquiring services until 2044
- 1 €B cash consideration (plus potential earn-out payable in 2025), with committed bridge financing already in place
- Implied multiples: 10.5x EV/EBITDA 2020E, 16.4x P/E 2020E
- Cash flow generated by the acquiring book from Jan 1st to closing transferred to Nexi at the closing date

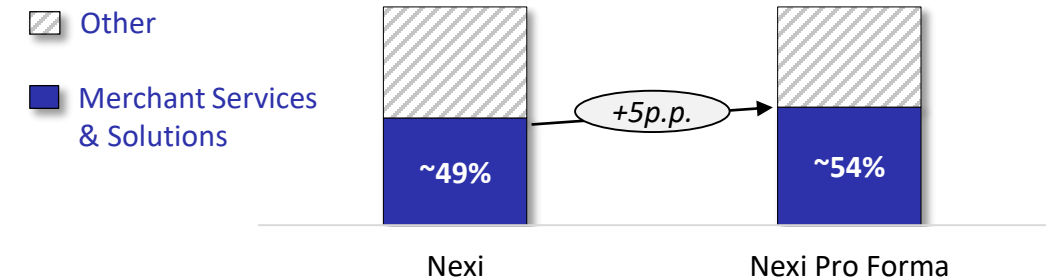
A strategic transaction

-  Enhanced platform and positioning in the acquiring segment
-  Greater coverage of the acquiring value chain and enhanced ability to drive further innovation and value for merchants
-  Increased scale with diversification of revenue streams
-  Value enhancing transaction with cash EPS accretion in the high teens from 2020E
-  Deepening of partnership across businesses with the largest bank in Italy

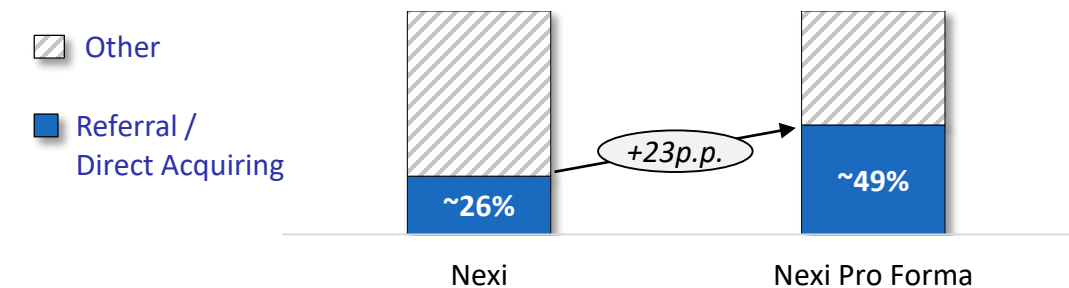
Key 2020 P&L Figures: Incremental economics for Nexi



Nexi Net Revenues Mix 2020E⁴



Merchant Services & Solutions Net Revenues Mix 2020E⁴



Reiterating IPO guidance growth starting from a stronger 2019

<p>Net Revenues</p>	<ul style="list-style-type: none"> • 5-7% annual net revenue growth over medium term, targeting higher end of the range
<p>EBITDA</p>	<ul style="list-style-type: none"> • 13-16% annual EBITDA growth over medium term • Continued strong operating leverage
<p>Non-recurring Items</p>	<ul style="list-style-type: none"> • Rapid further decrease of non-recurring items affecting reported EBITDA
<p>Capex</p>	<ul style="list-style-type: none"> • 8-10% ordinary capex as % of net revenues over long term • Transformation capex on top of ordinary capex of 142 €M cumulative (2020 – c.2023) • Total capex to trend towards ordinary capex as % of net revenues over medium to long term
<p>Capital Structure & Capital Allocation</p>	<ul style="list-style-type: none"> • Organic de-leveraging with target net debt of ~2.0-2.5x EBITDA over medium to long term • Invest in organic growth; potentially consider accretive and strategically compelling M&A • Progressive moderate dividend policy, targeting pay-out ratio of 20-30% of distributable profits in medium to long term

2019: strong financial delivery and progress in building a stronger Nexi

Strong financial delivery

Healthy growth in all Business Areas

984 €M 2019 reported Net Revenues

+7% Underlying y/y growth (MSS +8%, CDP +7%, DBS +2%)

Over delivery vs IPO guidance

+18.5% EBITDA y/y growth (vs 13-16% IPO guidance)

2.9x Net Debt/EBITDA (vs 3-3.5x IPO guidance)

Improved Cash Flow Generation

389 €M 2019 Normalized Operating Cash Flow¹ (+25% y/y)

77% 2019 Cash Flow Conversion² (+3p.p. vs 2018)

Active and effective capital structure management

1.9% Cost of debt (from 3.1% post IPO)

43 €M Normalized yearly interest expenses³

Building a stronger Nexi

Accelerated penetration of key propositions

SmartPOS, International Debit, Digital Corporate Banking, ...

Strengthened position in key strategic areas

Multichannel/e-commerce, Open Banking, Mobile, ...

Progressed IT Transformation, further invested in key capabilities

Technology, Big Data/AI, Vertical segments competence, ...

Extended strategic position in acquiring through disciplined and value accretive M&A

ISP's Merchant Acquiring strategic transaction

Q&A



Annex



Underlying growth excluding run-off of zero-margin HW reselling contracts from acquisitions

Underlying growth excluding run-off of zero-margin HW reselling contracts from acquisitions

€M	FY18	FY19	Δ% vs. FY18	Δ% vs. FY18	4Q18	4Q19	Δ% vs. 4Q18	Δ% vs. 4Q18
Merchant Services & Solutions	448.2	479.0	+8.1%	+6.9%	120.7	131.4	+7.7%	+8.9%
Cards & Digital Payments	360.6	387.4	+7.4%	+7.4%	94.1	101.4	+7.7%	+7.7%
Digital Banking Solutions	121.7	117.7	+1.8%	-3.3%	35.6	32.9	+7.9%	-7.6%
Operating revenue	930.6	984.1	+7.1%	+5.7%	250.4	265.7	+7.7%	+6.1%
Personnel & related expenses	(155.3)	(166.6)	+7.3%	+7.3%	(41.0)	(44.7)	+9.1%	+9.1%
Operating Costs	(351.2)	(315.0)	-7.6%	-10.3%	(94.3)	(86.9)	-4.4%	-7.9%
Total Costs	(506.4)	(481.6)	-2.9%	-4.9%	(135.3)	(131.6)	-0.1%	-2.7%
EBITDA	424.1	502.5	+18.5%	+18.5%	115.1	134.1	+16.4%	+16.4%
D&A	(74.8)	(120.5)	+61.1%	+61.1%				
Interests & financing costs	(64.4)	(42.6)	-33.8%	-33.8%				
Normalized Pre-tax Profit	285.0	339.4	+19.1%	+19.1%				
Income taxes	(95.8)	(115.8)	+20.9%	+20.9%				
Minorities	(1.5)	(0.9)	-41.1%	-41.1%				
Normalized Net Profit	187.7	222.7	+18.7%	+18.7%				

Reported P&L vs Normalized P&L

€M	Reported FY19	Delta	Normalized FY19
Merchant Services & Solutions	479.0		479.0
Cards & Digital Payments	387.4		387.4
Digital Banking Solutions	117.7		117.7
Revenues	984.1		984.1
Personnel & related expenses	(166.6)		(166.6)
Operating Costs	(315.0)		(315.0)
Total Costs	(481.6)		(481.6)
EBITDA	502.5		502.5
D&A	(157.8)	37.2	(120.5)
Interests & financing costs	(159.9)	117.3	(42.6)
Non recurring items	(43.9)	43.9	-
Pre-tax Profit	140.9	198.5	339.4
Income taxes	(10.1)	(105.8)	(115.8)
Minorities	(0.9)		(0.9)
Net Profit	130.0	92.7	222.7
<i>Transformation costs</i> ¹	<i>(51.9)</i>		<i>(51.9)</i>

Delta

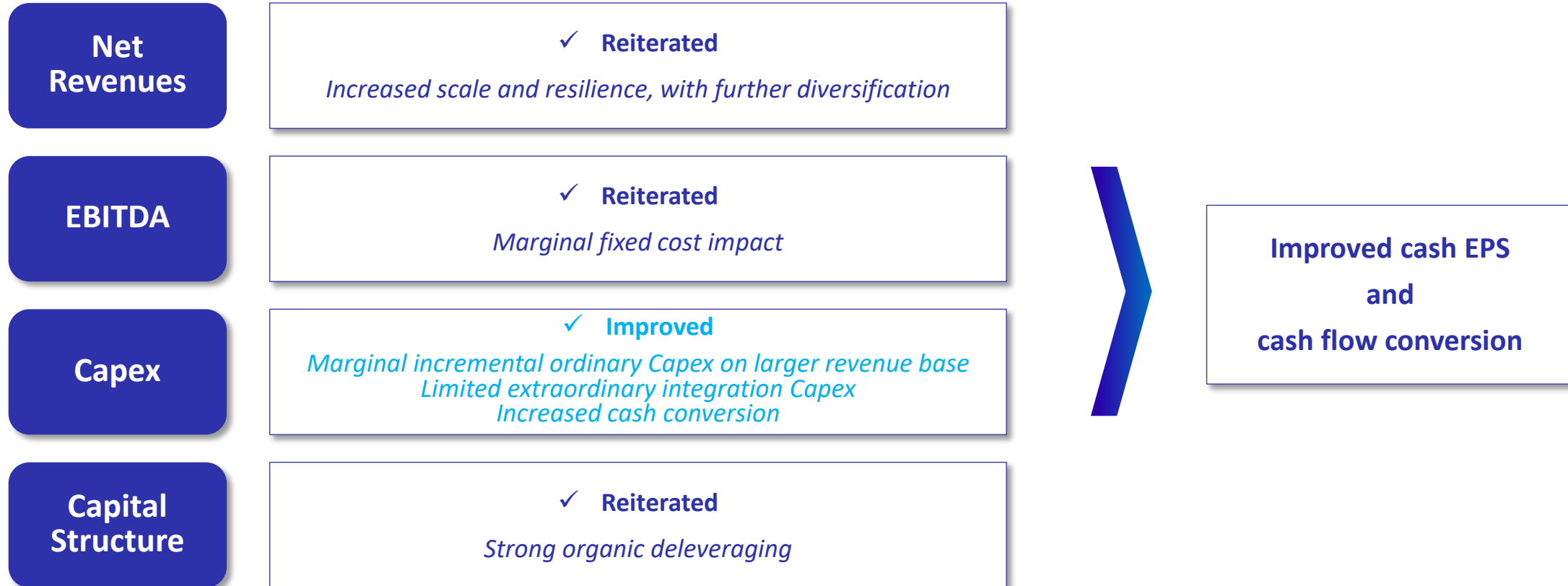
D&A: D&A customer contracts

Interests & financing costs: coherent with the new debt structure (detailed bridge on slide 15)

Non recurring items: detailed bridge on slide 14

Income taxes: Partecipation Exemption regime on Oasi disposal and favourable tax ruling (DTA) on certain corporate transactions

ISP transaction: impacts on guidance (as per December 19th presentation)





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