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### Key messages

# Continued volume growth, despite Omicron variant in 4Q21

- Double-digit volume growth in Italy compared to pre-Covid, driven by solid growth in basic consumptions and Italian Cards
- Continued positive volume growth in Nordics in 4Q21, DACH still recovering due to exposure to travel
- SMEs accelerating faster than LAKAs
- Continued acceleration from cash to digital payments visible across geographies

# Strong financial performance in 4Q21 and FY21

- Revenues up +11% vs 4Q20, +10% vs FY20
- Strong revenue growth in Merchant
   Services & Solutions for both Nexi and
   Nets: +13% vs 4Q20 and +11% vs FY20
- E-commerce revenues growing at +29% vs FY20
- EBITDA +12% vs 4Q20, +12% vs FY20, with continued margin expansion

# **Continued progress in creating the European PayTech leader**

- Nexi-SIA deal: closed at year-end 2021
- Strong SIA standalone performance
- Integration workstreams progressing according to plan with ~100€M cash synergies to be delivered in 2022
- Strong progress in ESG with ratings in the top quartile of the industry: S&P Global at 68, +7 p.p. vs 2020, and CDP at "A-" vs "C" in 2020

2021 Ambition delivered despite
Omicron variant in 4Q21

2022 Ambition<sup>1</sup>

- Revenues +7% to +9% y/y
- EBITDA +13% to +16% y/y

Note: (1) Perimeter: Nexi + Nets + SIA

### **Executive Summary**

#### Volume update

- Continued volume growth in 4Q21 with only limited impact from Omicron variant and geographies developing at mixed pace:
  - Double-digit volume growth in Italy compared to pre-Covid, with further acceleration in Jan-Feb 2022, driven by solid growth in basic consumption (+41% in February vs 2019) and continued double-digit growth of Italian Cards (+29% in February vs 2019). Foreign Cards still behind
  - Continued positive volume growth in Nordics in 4Q21, DACH still recovering due to exposure to travel. Sustained double-digit growth in basic consumption, accelerating in Jan-Feb 2022 both in Nordics and DACH
- Continued acceleration of cash to digital payments shift across sectors, visible across geographies

#### Results highlights<sup>1</sup>

- Revenues FY21 at 2,268.8 €M, +10.0% y/y. Revenues 4Q21 at 618.1 €M, +11.1% y/y. Strong revenue performance across geographies, Italy and DACH & Poland growing double-digit in FY21
- EBITDA FY21 at 1,094.5 €M, +12.1% y/y. EBITDA 4Q21 at 319.7 €M, +11.6% y/y

#### M&A update

- Nexi-SIA deal: closed at year-end 2021
- SIA results: Revenues at 829.2 €M in FY21, +10.8% y/y, and 240.1 €M in 4Q21, +8.0% y/y. EBITDA at 336.5 €M in FY21, +18.3% y/y and 99.2 €M in 4Q21, +10.7% y/y
- Transformation plan well on track, ~100 €M cash synergies to be delivered in 2022

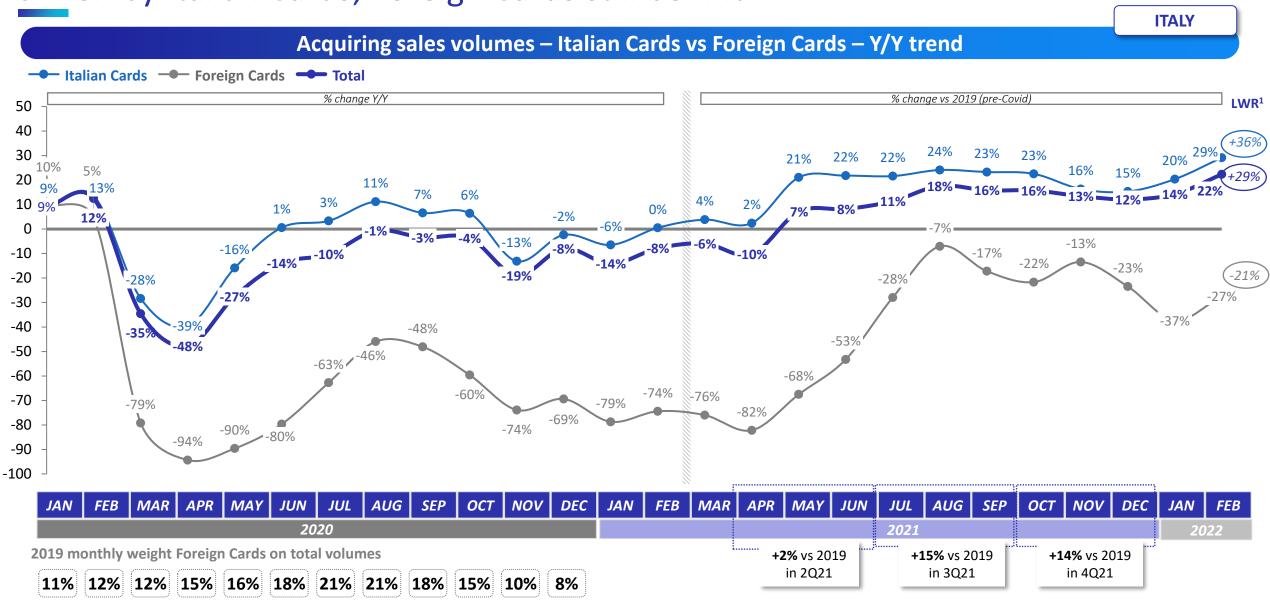
#### FY21 Combined financials (Nexi + Nets + SIA)<sup>2</sup>

- Revenues at 3,041.5 €M in FY21 (+10.0% y/y) and EBITDA at 1,421.9 €M in FY21 (+13.6% y/y)
- Well diversified revenue base both in terms of business and geography at scale, with exposure to fast growing European markets

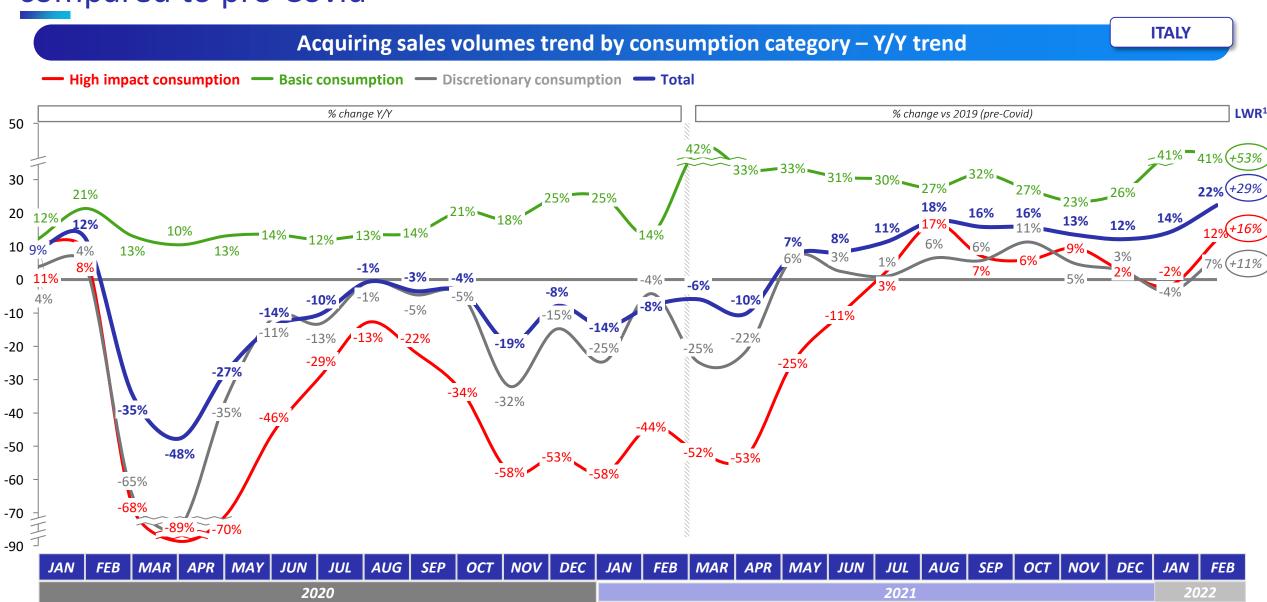
2022 Nexi + Nets + SIA Combined Outlook

- Revenues between +7% and +9% y/y growth
- EBITDA between +13% and +16% y/y growth

Confirmed strong volume performance in Italy growing double digit vs pre Covid driven by Italian Cards; Foreign Cards still behind



# Acceleration across categories, with basic consumption strongly growing compared to pre-Covid

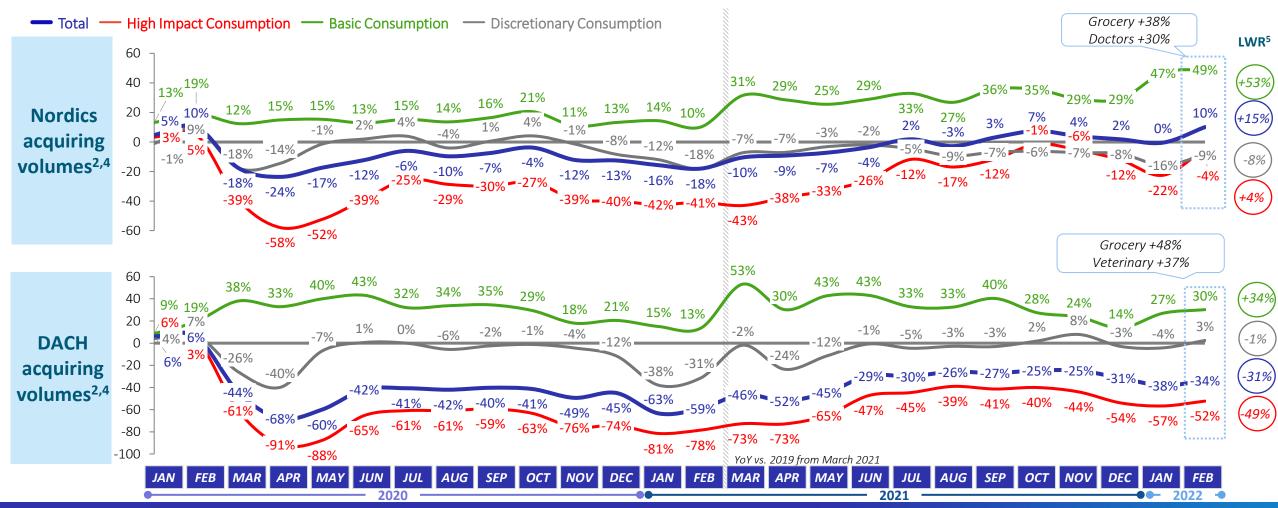


Positive volume growth in Nordics, DACH still recovering driven by strong basic consumption growth

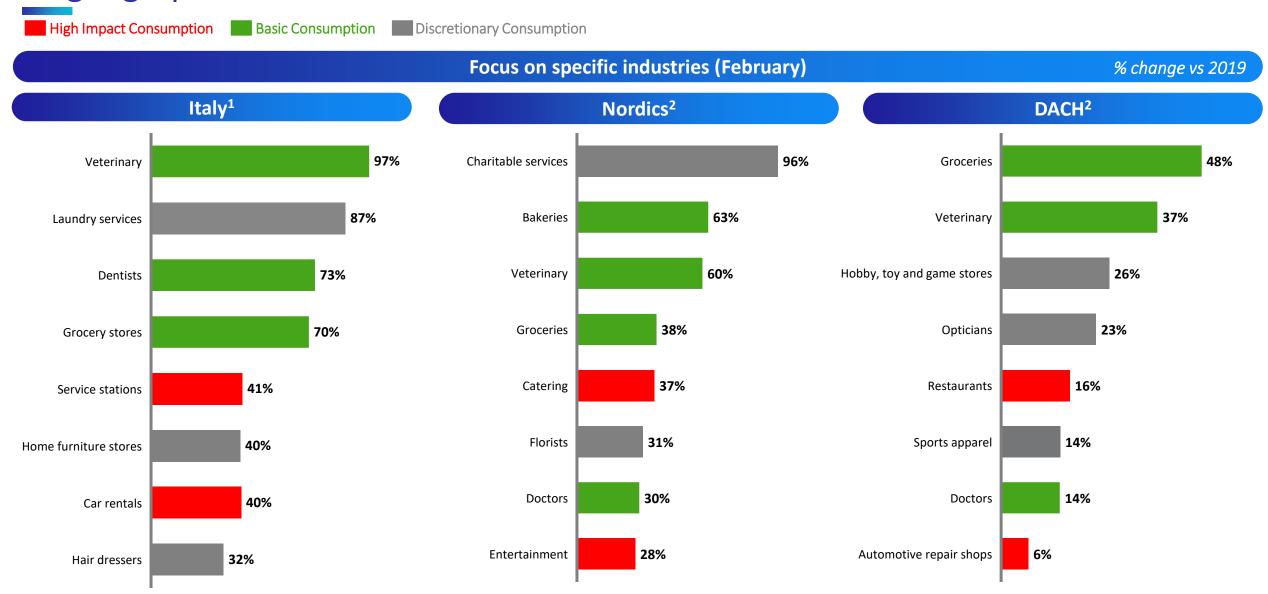
Total SME acquiring volumes<sup>1</sup> +9% in 4Q21 vs 4Q19 Total LAKA acquiring volumes<sup>2</sup>
-15% in 4Q21 vs 4Q19
(+5% net of High Impact Consumptions)

Total Issuing volumes<sup>3</sup> +4% in 4Q21 vs 4Q19

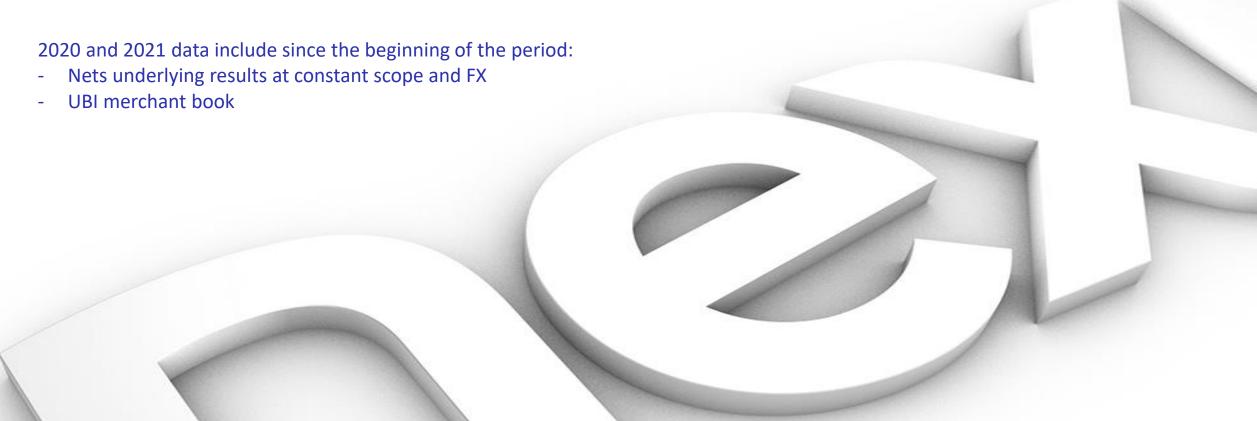
Other geographies



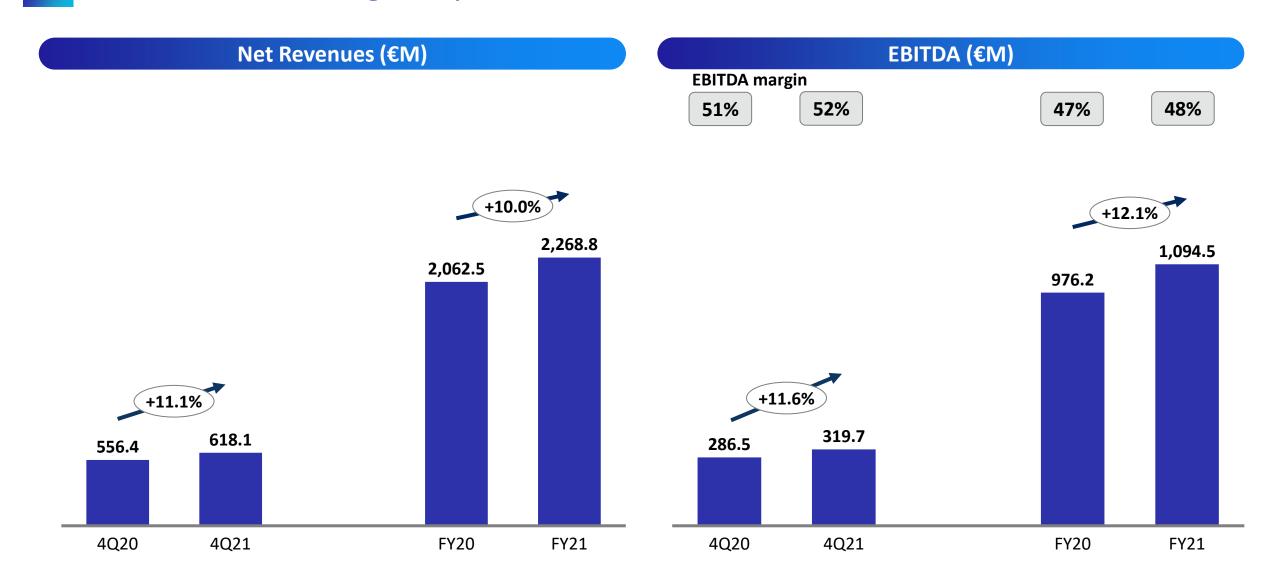
## Continued acceleration of cash to digital payments shift across sectors, visible in all geographies







# Achieved 2021 Ambition: double-digit Revenue and EBITDA performance with continued EBITDA margin expansion



### Merchant Services & Solutions: key business update



- Strong acceleration of Smartpay digital proposition rollout in Germany
- Good customer success of new mPOS proposition in Italy, x2 sales vs previous proposition, 20% of overall frontbook
- Continued progress in vertical industry propositions (e.g. Ho.Re.Ca) go-to-market
- Increased focus on integrated software-payments propositions (e.g. Orderbird on hospitality in Germany)
- Continued extension of ISV partnerships agreements with both national market leaders and vertical specialists
- Growing contribution of direct distribution channels (x3 vs 2020 in Italy) with best practice sharing across the Group

Value of trx



**Fcomm** 

Launch of Easy collecting PSP proposition in Germany; continued success in the Nordics

- Sustained performance on Xpay gateway proposition in Italy (gateway activations at +50% in FY21 vs FY19)
- 1-click checkout capabilities extension to Italy progressing
- Progress in commercial roll-out of Pay-by-Account (PagoInConto) open banking based owned APM in Italy
- Continued strong performance of owned A2A APMs in Poland and in Finland, with launch of new A2A marketplace solution in Finland and BNPL in Poland
- Continued third-party APM enablement across markets (i.e. BancomatPay in Italy)
- Strong BNPL RatePay growth in Germany, extending partnerships with other BNPL providers in all markets
- Extension of eCommerce enablers partnerships across markets (e.g. BigCommerce preferred partner in Italy); 15+ partnerships/plugins covering >75% of relevant market



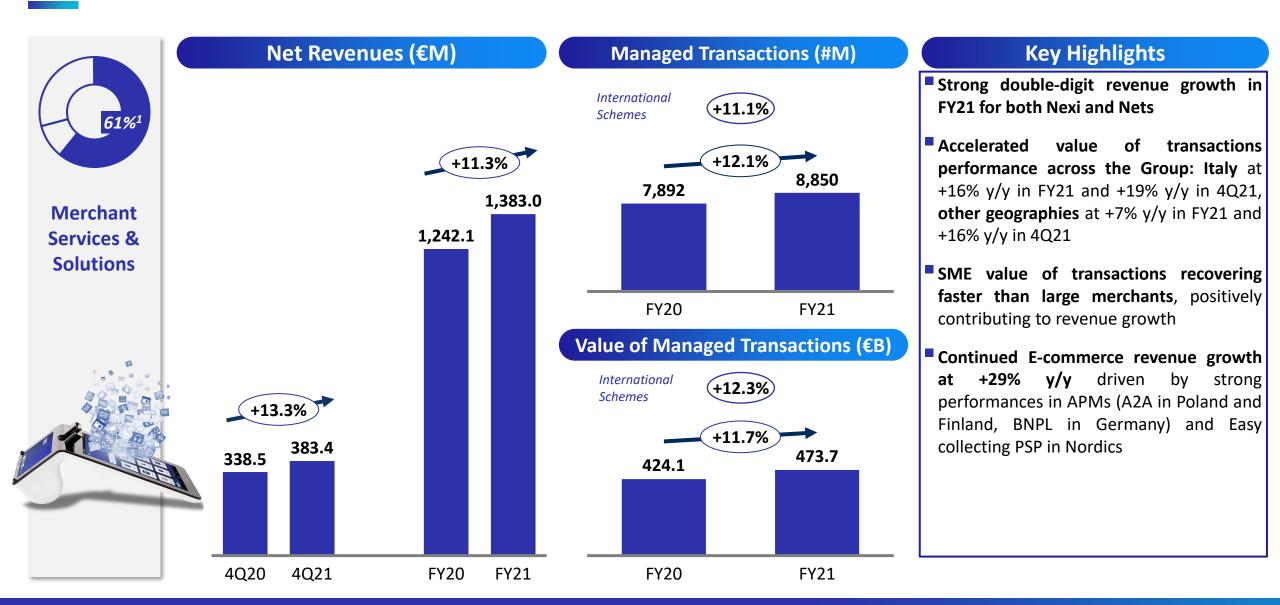
In 4Q21 vs 4Q19



- Sustained performance in customer tenders in focus industries (e.g. food retail, household goods, mobility, public admin) with flagship wins against both digital native and traditional competitors on national and regional LAKA
- Acceleration in sales activities on cross-border merchants in core markets, both on existing Nexi and Nets merchants and new ones
- Good progress on new omnichannel gateway roll-out in Italy, starting to include also Sia corporate payments solutions
- Increase in **ERP/backend software integrations** (e.g. Salesforce cloud, Sap Hybris) for omni-channel management
- Continued focus on VAS range extension, such as Analytics Pro data-enabled proposition in the Nordics and Transaction Risk **Analysis** tools in Italy
- Volumes affected by Covid-19 effects on high impact sector and de-risking of Nets travel sector

Value of trx Net of high impact sector In 4Q21 vs 4Q19

# Merchant Services & Solutions: accelerated double-digit revenue and volume growth despite Omicron variant



### Cards & Digital Payments: key business update

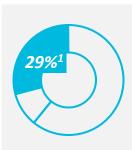
# Italy

- Good traction on Credit on licensing banks supported by continued growth of BNPL installment solutions (~1.5M of activated plans to date, +67% y/y in FY21), and Credit Premium, with double-digit growth on card stock
- Continued growth on international debit, with increasing card stock (+1.5M cards y/y in FY21) and value of managed transactions (+29% y/y in FY21; +39% y/y in 4Q21); strong traction of Debit Premium proposition with distinctive proposal and VAS
- Continued growth of National Debit value of managed transactions (+12% y/y in FY21). Ongoing engagement with Bancomat to develop nextgen platform and solutions
- Growing interest on B2B virtual commercial cards for working capital optimization (+118% y/y in FY21 value of transactions)
- Further growth of c-less transactions (from 66% pre-Covid to 84% in December)<sup>1</sup> and continued growth in mobile payments transaction volumes (+102% y/y in FY21; +123% y/y in 4Q21)

# Nordics & rest of Europe

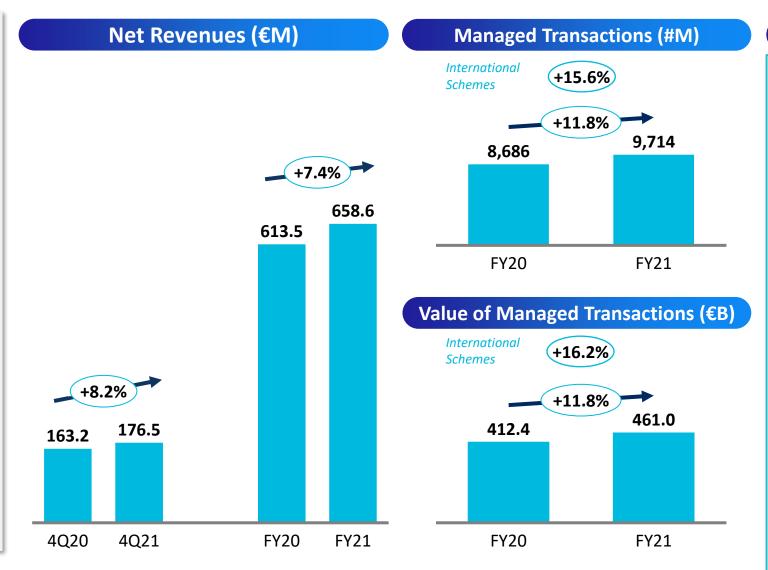
- Nordics issuer business completely reshaped. 97% of Nordics legacy contracts now renegotiated
- New customer wins also outside the Nordics, working on attractive pipeline
- Successful expansion of existing relationships in the Nordics with more valuable propositions (e.g. CMS / AMS solutions to one
  of the largest banks in the Nordics)
- Strong focus on up-selling Nexi value richer propositions (e.g. CVM) to customer base banks

# Cards & Digital Payments: accelerated revenue growth supported by sustained volume dynamics



Cards & Digital Payments





#### **Key Highlights**

- Revenue growth in 4Q21 and FY21 with different dynamics across the Group:
- Strong double-digit revenue growth in Italy both in FY21 and 4Q21, from both installed-base and volumes, despite very limited international travel recovery
- Revenue performance in other geographies still affected by previously disclosed single client contract renegotiation. Revenue recovery in 4Q21 thanks to volume growth
- Solid overall volume performance
- Italy: strong performance on number of transactions (+28% y/y in FY21, +30% y/y in 4Q21) and value of transaction (+15% y/y in FY21, +20% y/y in 4Q21)
- Other regions: continued recovery on number of transactions (+5% y/y in FY21) with an acceleration in 4Q21 (+10% y/y), primarily thanks to International schemes

### Digital Banking & Corporate Solutions: key business update

#### B2B/ Corporate Payments

- Strong growth of Instant payments volumes on Nexi ACH, 4x in 2021
- Activated new Tips technical facilitator services, with two large institutions onboarded

#### Digital Corporate Banking

- Confirmed underlying growth of workstations net of banking consolidation effects (+5% y/y in FY21)
- Further wave of innovative functionalities for the new Digital Corporate banking platform (e.g. app evolution: instant payments, real time balance and transactions inquiry)
- Won CBI Hub tender to modernise Italian multi-bank infrastructure that will enable innovative remote banking services to Corporates/PA

#### Open Banking

- Development of new services for CBI Globe platforms, the largest Italian PSD2 Open Banking access and aggregation gateways (e.g. identity check services, smart onboarding)
- Good performance in terms of new customers acquisition on the aggregation gateway and strong volume growth on the access platform (+80% y/y in FY21)

#### **Self-banking**

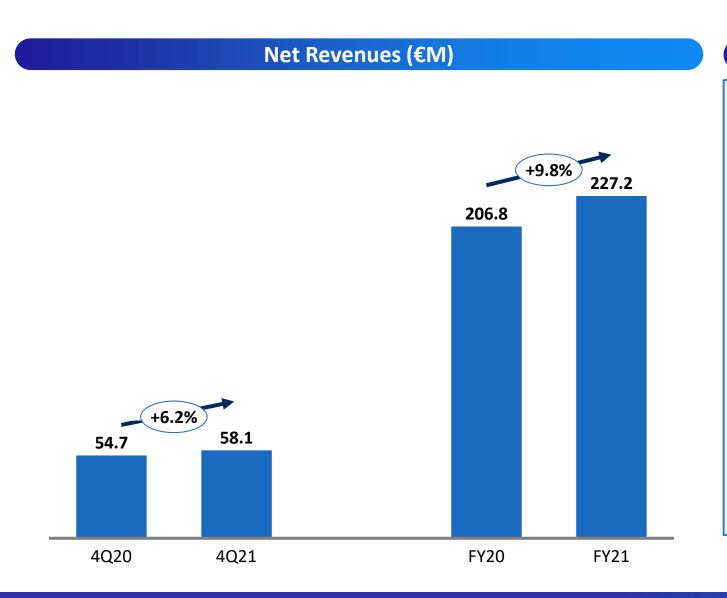
- Confirmed trend of increasing penetration of Advanced ATMs (39% vs 34% in December 2020)
- Good progress on VAS sales with launch of new services (e.g. DCC, CRM and PagoPA) and new customers acquisition

#### eSecurity and Digitisation

- Ramp-up of new eID platform in the Nordics with good sales in Signaturgruppen and Danish e-identity platform live in October aimed at scale and internationalization. Legacy BankID platform ceased in October 2021
- Continued double digit revenue growth in Digitisation services with international potential

# Digital Banking & Corporate Solutions: confirmed revenue growth supported by positive contribution from business initiatives

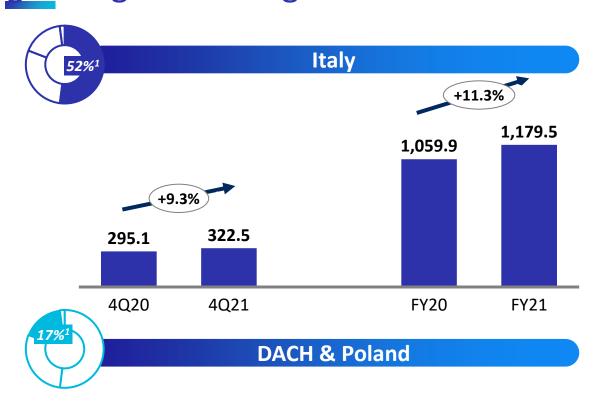


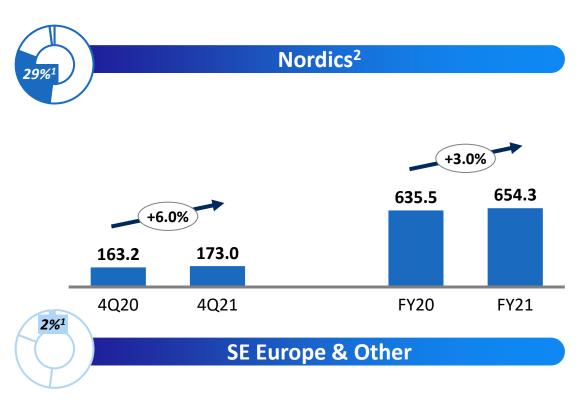


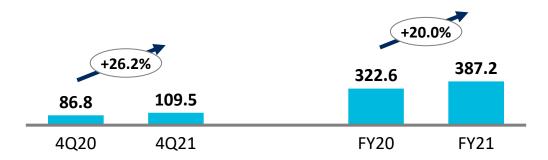
#### **Key Highlights**

- Positive revenue growth in 4Q21 and FY21 for the combined Group
- Sustained revenue performance in FY21 in Italy thanks to positive contribution from business initiatives
- in other geographies supported by eID subscriptions (Danish e-Identity platform) and Digitisation services in the Nordics
- 4Q21 growth sustained by special projects

# Strong revenue performance across geographies, Italy and DACH & Poland growing double-digit in 2021

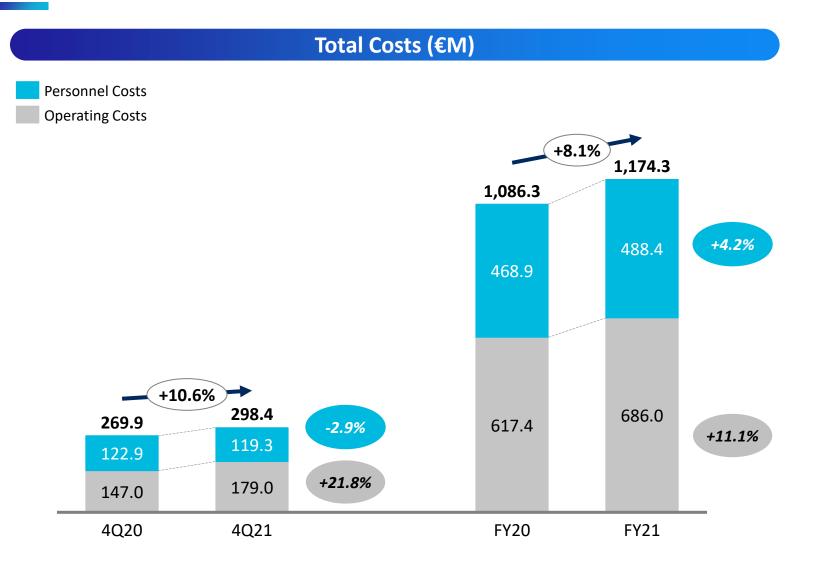








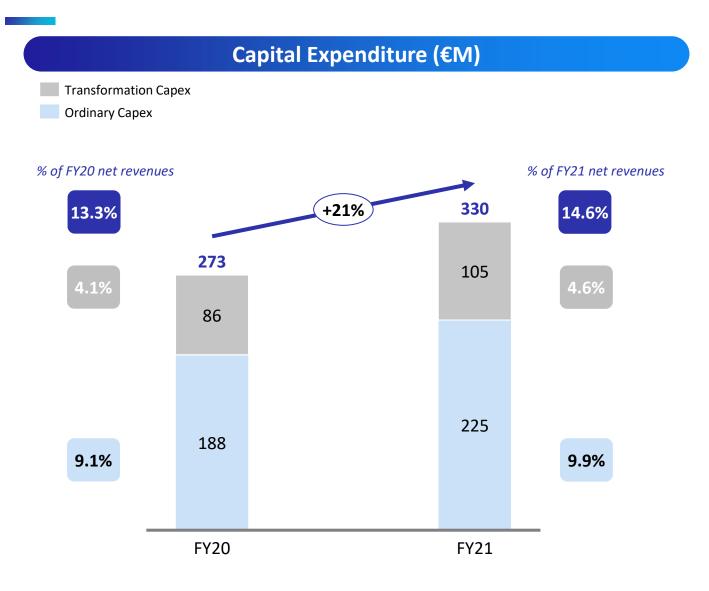
# Continued focus on cost control. Costs comparison vs 2020 mainly affected by Covid-19 related cost containment plan



#### **Key Highlights**

- FY21 total costs increased primarily due to higher transaction volumes versus last year and unwinding of 2020 cost containment plan. On a like-for-like comparison<sup>1,2</sup> total costs substantially flat y/y
  - Personnel costs dynamic mostly related to variable compensation accruals and FTEs investments in high-growth areas, partially offset by capitalization of some Nexi ITrelated HR costs starting from 3Q21. On a like-for-like comparison<sup>1</sup> personnel costs slightly decreasing at -0.8%
  - Operating costs increase mainly due to variable costs linked to higher transaction volumes. On a like-for-like comparison<sup>2</sup> operating costs at +1.8%

### Continued investments to support quality, innovation and IT transformation



#### **Ongoing investments 2021: key examples**

#### **Transformation Capex**

105

#### Standalone Nexi and Nets Transformation Capex:

- ✓ New Acquiring Core platform (merchants migration phase)
- ✓ New Acquiring Sales platform (merchants rollout)
- ✓ Nordic Acquiring platform (extension to DACH customers)
- ✓ UNI Core Processing platform
- ✓ Next generation omni-channel payment gateway
- ✓ New Customer Management platform

#### New Group Transformation Capex:

✓ First activities for NETS/NEXI integration

#### **Ordinary Capex**

225

#### Continuous Innovation and Delivery:

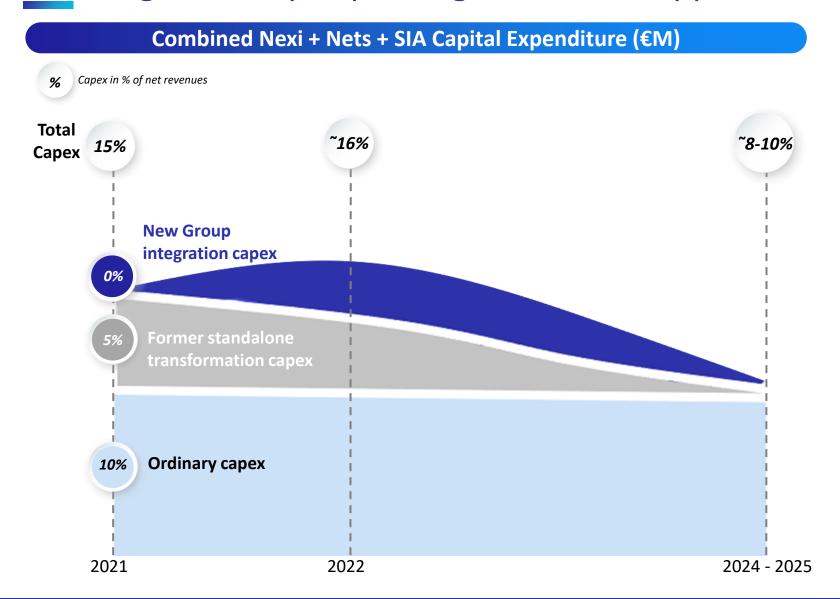
- ✓ Digital channels evolution
- ✓ Development of Nordics eCommerce platform
- ✓ Evolution of the new Marketing Automation platform
- ✓ Issuing licensing new model rollout
- ✓ New Cards and digital payments VAS
- ✓ Evolution of the International Debit product
- ✓ Enhancements of digital services supporting SME customers on Nordic market
- ✓ POS ecosystem evolution, including new Nets POS capabilities
- ✓ Evolution of the Corporate Banking and Instant Payments platforms
- ✓ Data & Analytics capabilities evolution
- ✓ Bank migrations/integrations
- ✓ Insourcing Desktop Management systems

#### Running and Maintenance/ Quality/ Security:

- ✓ Cyber security continuous improvement
- √ Hardware upgrade/refresh

POS and ATM purchase & other

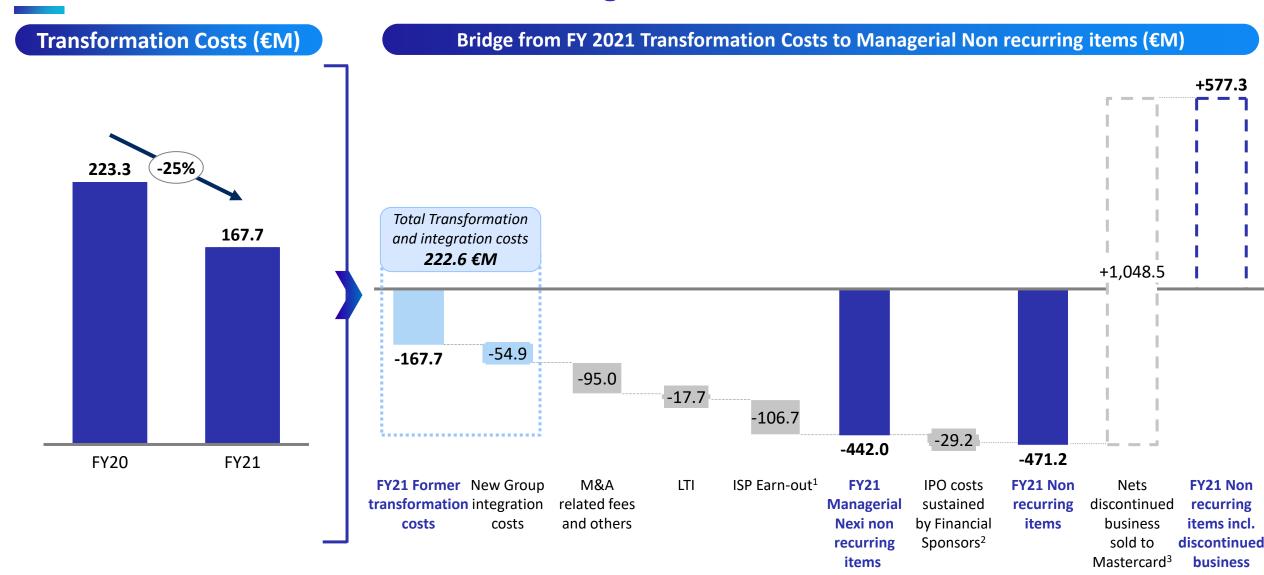
# Group Capex evolution trending towards 8-10% ordinary level, with transformation and integration capex peaking in 2022 to support new Group integration



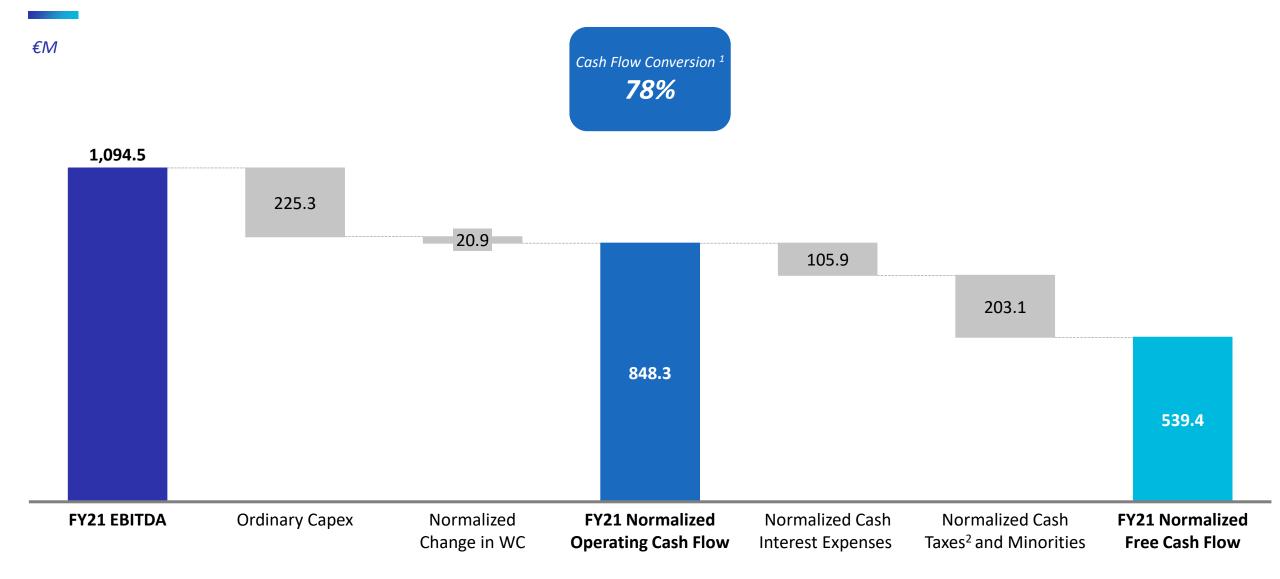
#### **Key Highlights**

- Group Ordinary Capex intensity ratio structurally at ~8-10%, including investments for ordinary innovation
- Additional ~300 €M of Transformation and integration Capex by 2024-2025 including:
  - former transformation Capex (Nexi, Nets and SIA standalone), net of one-off capex synergies
  - New Group integration capex related to Nets and SIA integrations, to deliver the announced synergies (part of the previously announced 320 €M integration costs)

### Transformation Costs and Non recurring items



### Cash Flow conversion at 78%



# Net Financial Debt / EBITDA in line with plan, at ~3x including SIA and run-rate synergies

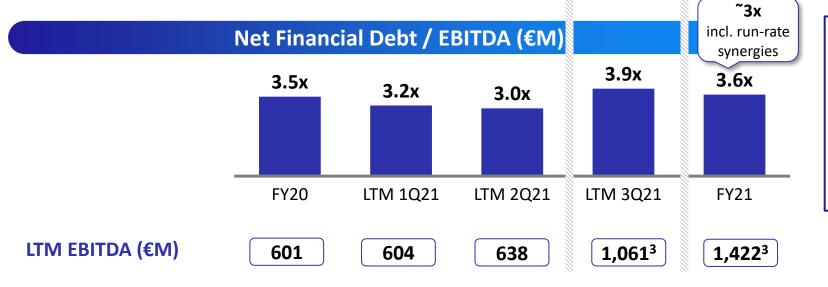


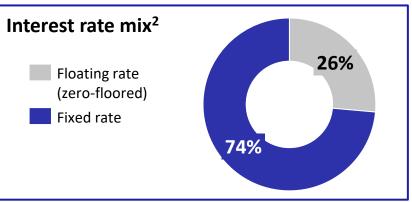
Nets closing | SIA closing

	Dec 20	Mar 21	June 21	Sept 21	Dec 21
<b>Gross Financial Debt</b>	2,781	3,648	5,721	6,376	7,474
Cash	499	1,591	3,727	2,168	2,230
Cash Equivalents <sup>1</sup>	149	154	67	65	71
Net Financial Debt	2,133	1,904	1,928	4,142	5,174

#### **Key Highlights**

- SIA bank debt, refinanced in 1H21, fully reimbursed on January 3<sup>rd</sup>, 2022 for a notional amount of ~873€M by using already available cash
- Following the completion of the SIA merger, one notch rating upgrade to "BB" from "BB-" by S&P, which also kept the "positive" outlook





### 2021 Ambition delivered despite Omicron variant

#### February 2021 (Nexi only)

Assuming gradual recovery from Covid-19 in 1H21 broadly in line with the current trajectory:

Net Revenues

Mid-high single digit y/y growth

**EBITDA** 

Broadly stable EBITDA margin, +3 p.p. vs 2019

Capex

Broadly stable Capex intensity ratio, anticipating M&A synergies

Leverage

Continued strong organic cash flow generation and de-leveraging profile

#### July 2021 (Nexi+Nets)

Assuming continued recovery from Covid-19 with no new material restrictions across geographies:

~+10% y/y growth

+11% to +13% y/y +1p.p. EBITDA margin vs 2020, +3 p.p. vs 2019

Broadly stable Capex intensity ratio, anticipating M&A synergies

Continued strong organic cash flow generation and progressive deleverage in the medium term

#### **Delivered**



+10.0% y/y



+12.1% y/y +1p.p. EBITDA margin vs 2020, +3 p.p. vs 2019

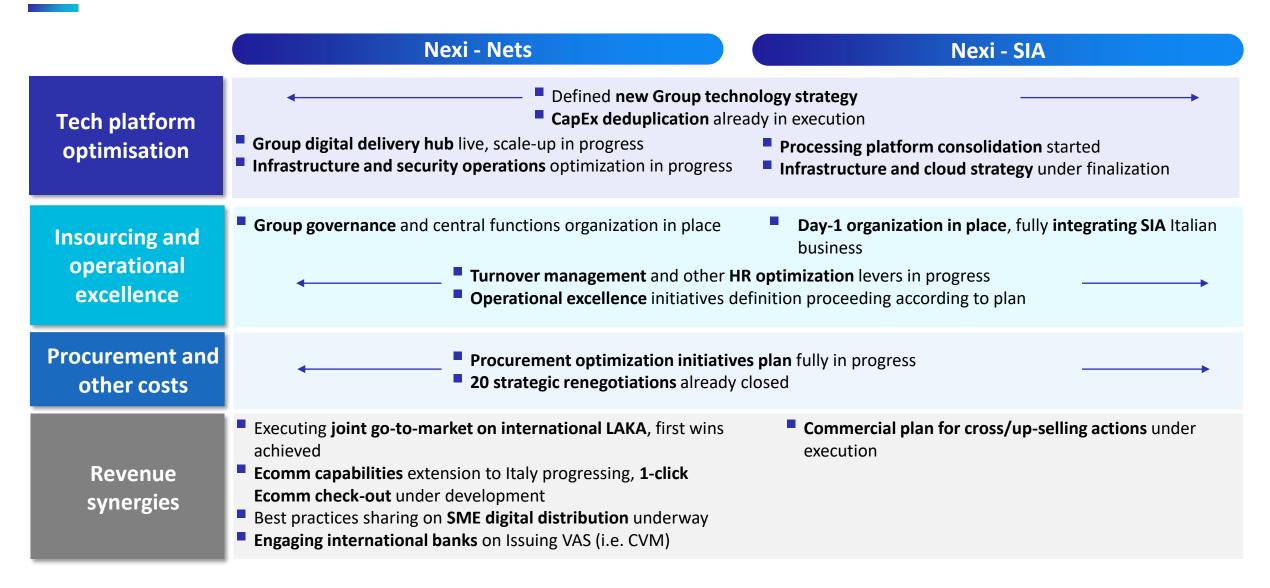






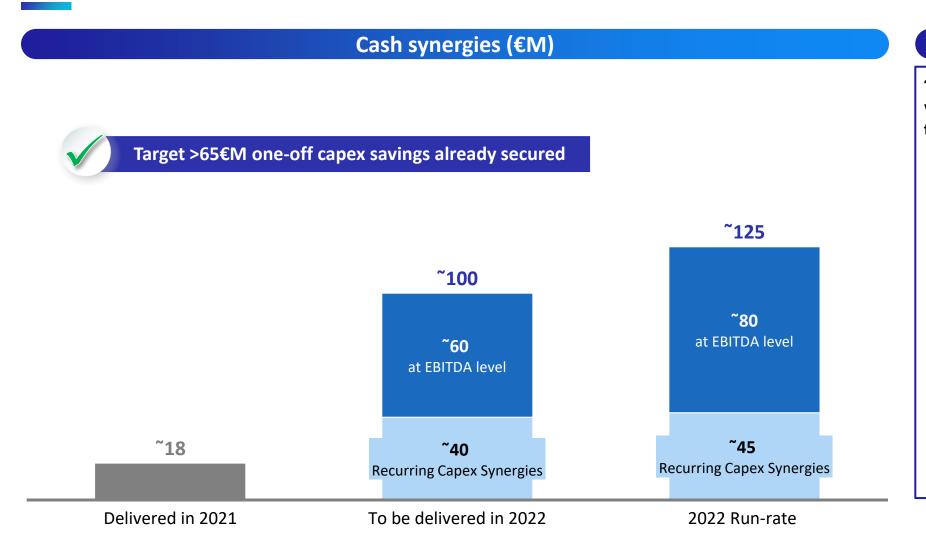


### Integration workstreams and synergies progressing according to plan





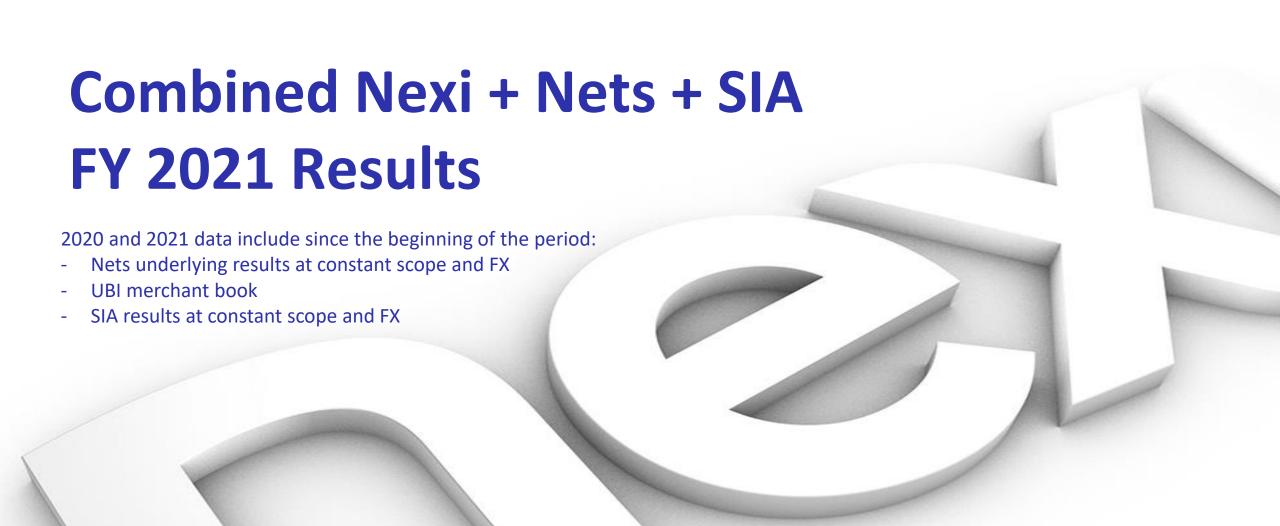
# Targeting 100 €M cash synergies in 2022, ~125 €M 2022 run-rate, in addition to >65 €M one-off capex savings already secured



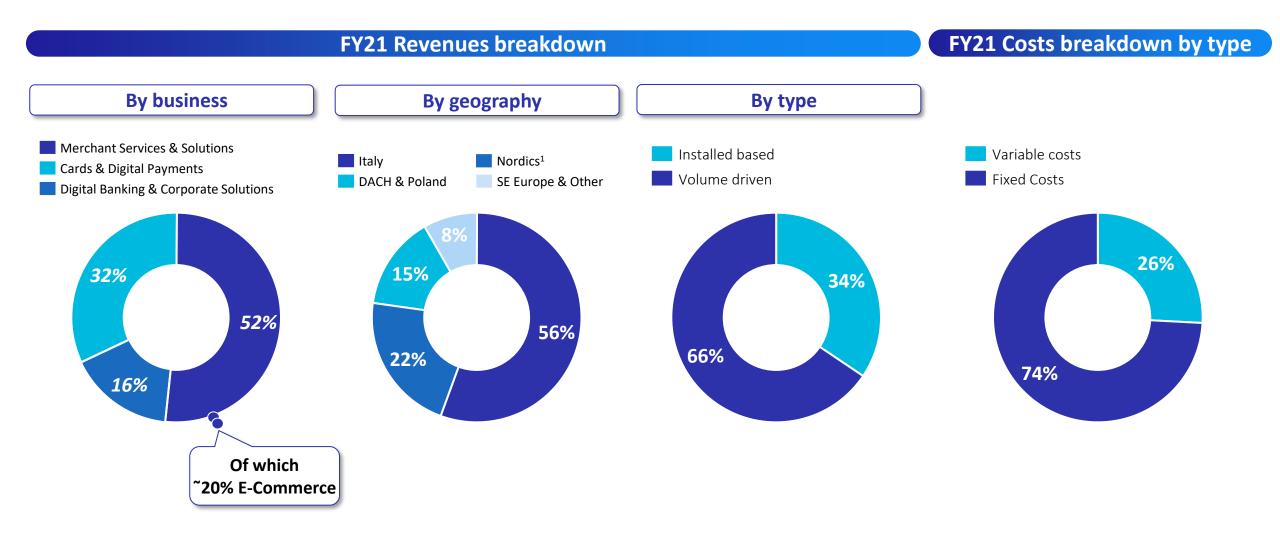
#### **Key Highlights**

~320 €M total recurring cash synergies with possible 10%+ synergies' upside in the long term

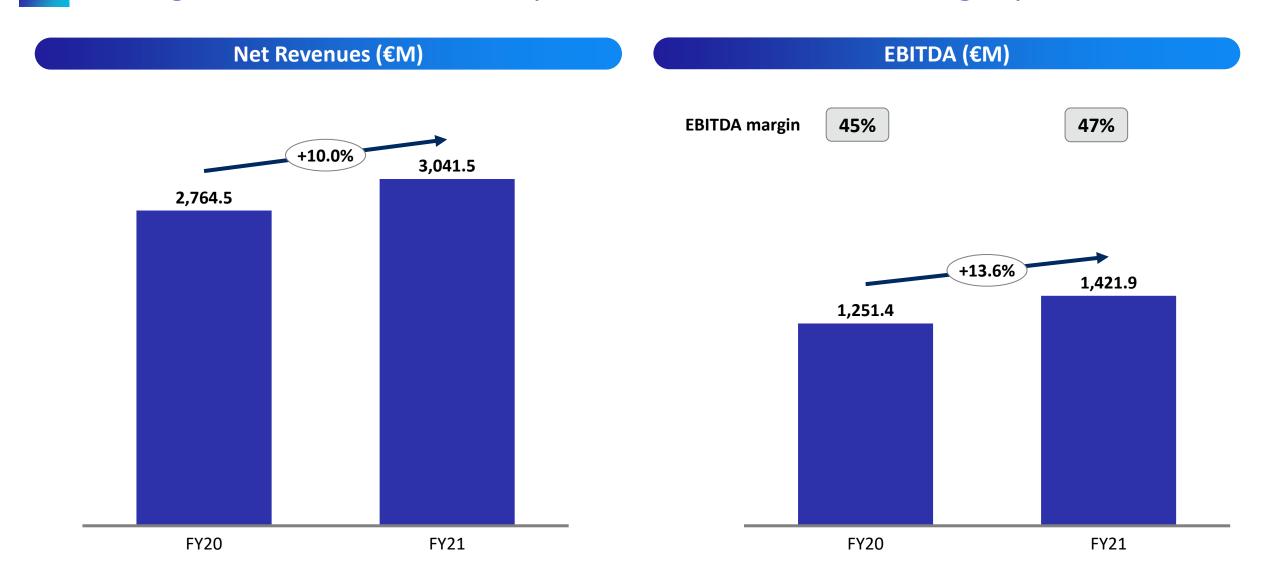
- **Cost synergies** coming from:
  - tech platforms and infrastructure optimization and consolidation
  - >25 strategic renegotiations on procurement
  - insourcing and organizational excellence
- Revenue synergies mainly focused on cross/up-selling to financial institution, corporates and PA for Nexi-Sia, on proposition cross-fertilization for Nexi-Nets (e.g. E-commerce)



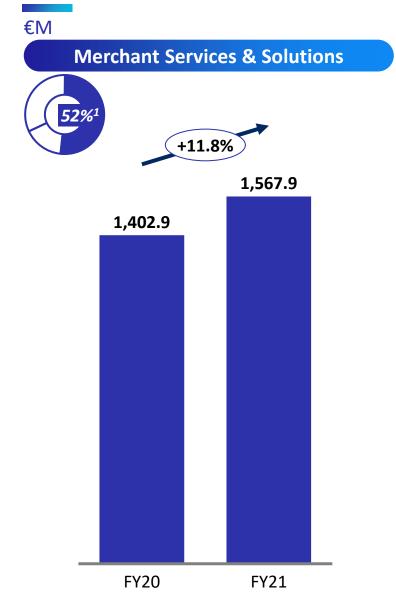
Well diversified revenue base both in terms of business and geography at scale, with exposure to fast growing European markets



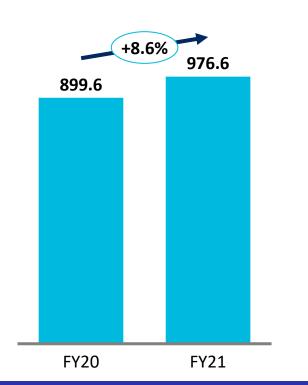
### Double-digit revenue and EBITDA performance on the new larger perimeter



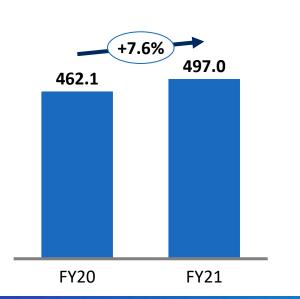
# Positive performance in all business units with double-digit growth in Merchant Services & Solutions



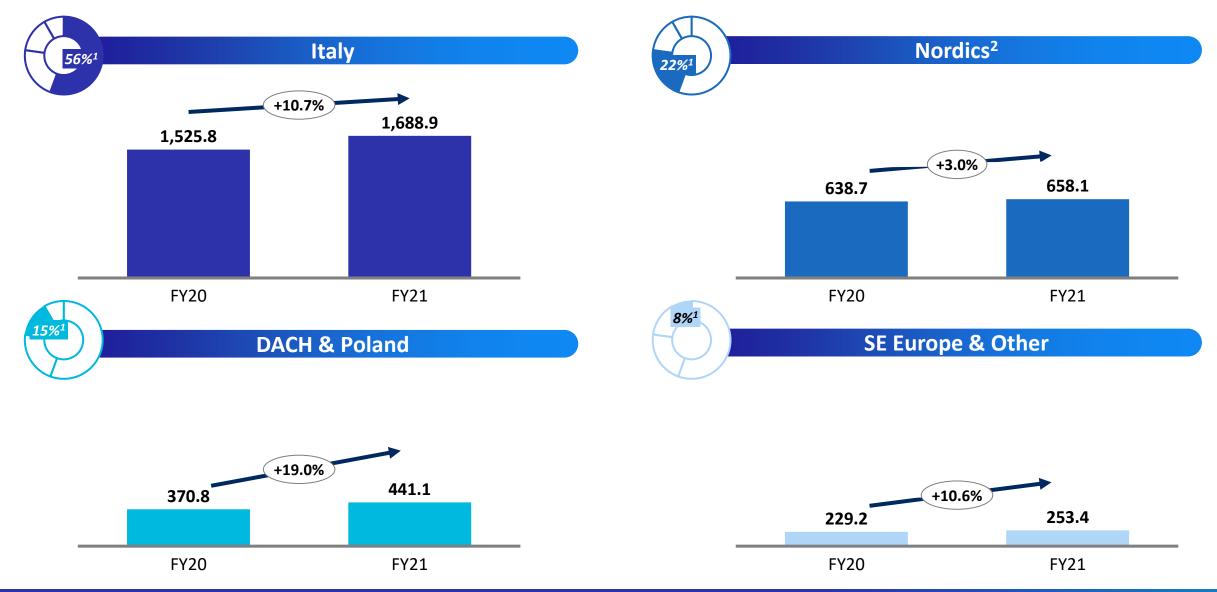








# Positive revenue performance across geographies, with double-digit growth in <a href="Italy">Italy</a> and DACH & Poland



### 2022 Nexi + Nets + SIA Combined Ambition

#### Nexi at IPO Guidance<sup>1</sup>

2018 Revenues 931€M

#### 2022 Nexi + Nets + SIA Ambition

Assuming exit from Covid-19 from the beginning of 2Q22:

2021 Revenues 3,042€M

#### Net Revenues

5-7% annual net revenue growth over medium term

#### **EBITDA**

- 13-16% annual EBITDA growth over medium term
- Continued strong operating leverage

#### Capex

 8-10% ordinary capex as % of net revenues over long term



 Rapid further decrease of non-recurring items affecting reported EBITDA

#### Leverage

Organic de-leveraging with target net debt of ~2.0-2.5x
 EBITDA over medium to long term

- 7-9% net revenue growth
- Double-digit growth in Merchant Services & Solutions
- 13-16% EBITDA growth, +2 p.p. EBITDA margin expansion
- Delivered synergies partially reinvested in E-commerce and Germany acceleration



8-10% ordinary capex as % of net revenues

- Transformation and integration costs rapidly decreasing. 2022 almost halved compared to 2021 combined Group level
- ~300 €M Transformation and integration Capex by 2024-2025
- Continued organic de-leverage with target net debt of ~2.5x EBITDA including run-rate synergies





### Key messages

# Continued volume growth, despite Omicron variant in 4Q21

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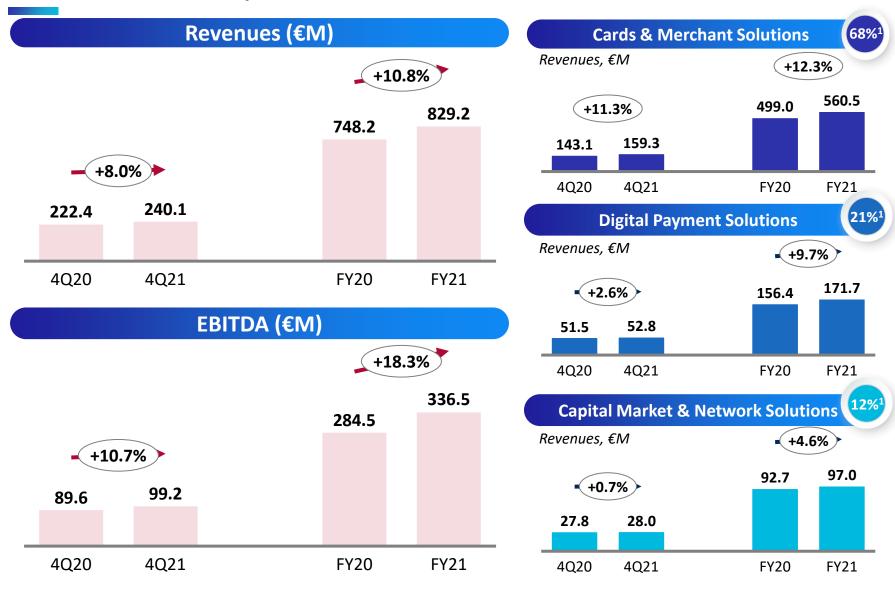


### Nexi + Nets Combined P&L

### **Combined P&L – Nexi + Nets Underlying figures**<sup>1</sup>

	,						
€M	FY20	FY21	Δ% vs. FY20	4Q20	4Q21	Δ% vs. 4Q20	
Merchant Services & Solutions	1,242.1	1,383.0	+11.3%	338.5	383.4	+13.3%	
Cards & Digital Payments	613.5	658.6	+7.4%	163.2	176.5	+8.2%	
Digital Banking & Corporate Solutions	206.8	227.2	+9.8%	54.7	58.1	+6.2%	
Operating revenue	2,062.5	2,268.8	+10.0%	556.4	618.1	+11.1%	
Personnel Costs	(468.9)	(488.4)	+4.2%	(122.9)	(119.3)	-2.9%	
Operating Costs	(617.4)	(686.0)	+11.1%	(147.0)	(179.0)	+21.8%	
Total Costs	(1,086.3)	(1,174.3)	+8.1%	(269.9)	(298.4)	+10.6%	
EBITDA	976.2	1,094.5	+12.1%	286.5	319.7	+11.6%	
Ordinary D&A	(272.9)	(299.6)	+9.8%				
Normalized Interests & financing costs	(140.2)	(140.2)	+0.0%				
Normalized Pre-tax profit	563.1	654.7	+16.3%				
Income taxes	(175.4)	(201.2)	+14.7%				
Minorities	(1.7)	(2.6)	+52.3%				
Normalized Net profit	386.0	450.9	+16.8%				

### SIA standalone performance



#### **Key Highlights**

- Resilient and diversified business model
- Continued growth of volumes during 4Q21, back to pre-Covid growth levels, despite Omicron variant
- FY21 Guidance<sup>2</sup> over-delivered: strong Revenue and EBITDA performance in FY21 mainly driven by a strong increase in number of transactions

### Nexi + Nets + SIA Combined P&L

### **Combined P&L – Nexi + Nets Underlying figures<sup>1</sup> + SIA**

	,			,			
€M	FY20	FY21	Δ% vs. FY20	4Q20	4Q21	Δ% vs. 4Q20	
Merchant Services & Solutions	1,402.9	1,567.9	+11.8%	386.0	441.8	+14.5%	
Cards & Digital Payments	899.6	976.6	+8.6%	247.4	261.8	+5.8%	
Digital Banking & Corporate Solutions	462.1	497.0	+7.6%	132.3	137.6	+4.0%	
Operating revenue	2,764.5	3,041.5	+10.0%	765.8	841.3	+9.9%	
Personnel Costs	(678.1)	(710.3)	+4.8%	(181.9)	(177.6)	-2.3%	
Operating Costs	(835.0)	(909.3)	+8.9%	(213.6)	(250.2)	+17.1%	
Total Costs	(1,513.1)	(1,619.6)	+7.0%	(395.5)	(427.8)	+8.2%	
EBITDA	1,251.4	1,421.9	+13.6%	370.3	413.4	+11.7%	
Ordinary D&A	(348.6)	(382.0)	+9.6%			,	
Normalized Interests & financing costs	(160.0)	(160.0)	+0.0%				
Normalized Pre-tax profit	742.9	880.0	+18.5%				
Income taxes	(230.5)	(269.8)	+17.0%				
Minorities	(1.7)	(2.6)	+52.3%				
Normalized Net profit	510.7	607.6	+19.0%				

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